Postal Regulatory Commission Submitted 9/12/2011 2:41:53 PM Filing ID: 75640 Accepted 9/12/2011

Docket No. A2011-69

Postal Regulatory Commission

Washington, D.C. 20268-0001

NOTICE OF FILING UNDER 39 U.S.C. § 404(d)

TO THE UNITED STATES POSTAL SERVICE:

Please take notice that on September 8, 2011, the Commission received two petitions for review of the Postal Service's determination to close the Old Chatham post office located in Old Chatham, New York. The petitions for review were filed by Karen A. Murphy and Richard J. Dorsey (Petitioners) and are both postmarked September 6, 2011.

This notice is advisory only and is being furnished so that the Postal Service may begin assembling the administrative record in advance of any formal appeal proceedings held upon the alleged (closing/consolidation) for transmittal pursuant to 39 CFR § 3001.113(a) (requiring the filing of the record within 15 days of the filing with the Commission of a petition for review). The Postal Service's administrative record is due no later than September 23, 2011.

Ruth Ann Abrams Acting Secretary

Date: September 12, 2011

Attachment

In the Matter of the Proposed Closing of the Old Chatham New York Post Office

Docket Number 1376004 - 12136

Received

Petition

DECEMBE

2011 SEP -7 P 7:28

SEP 07 2011

To Postal Regulatory Commission 901 New York Avenue NW, Suite 200 Washington, DC 20268-0001

Office of PAGR

POSTAL REGULATORY

COMMISSION

OFFICE COMMISSION

Richard J. Dorsey, petitions to appeal the final determination to close the Old Chatham New York post office.

- 1. I reside at 994 Albany Turnpike, Old Chatham and am a person served by the Old Chatham Post Office. This appeal is on the following grounds.
- 2. The general process used by the Postal Service in arriving at this final determination was flawed. The pretext of adding it to the list of post offices considered for closing was the retirement of a post master. Actually the individual who retired was a relatively young employee, who was not completing a long period of service, but someone who was merely going on to a more desirable position in the postal system. The survey sent out to the users of the post office was mainly a set of leading questions designed to provoke answers for which the postal service was ready to respond with canned answers. There was no place in the survey for users other than box holders to give views of favorable or unfavorable. The public meeting held in connection was conducted by a representative who claimed to have no details as to the grounds and financial information. The residents at the meeting itself and local reaction thereafter showed widespread local objection to the proposed closing. Numerous petitions of protest were sent in. Nonetheless the regional decision for closing was issued well before the end of the 60 day comment period It contained the misleading statement that most survey respondents as having no opinion as to closing.
- 3. The Old Chatham post office has been a local presence and partner in this historic community almost continually since 1820. But I emphasize it is not merely something connected with our past, but is an active functioning part of the commerce here right up to the present. It has continued to function well even when the Postal Service would not agree to replace a postmaster.
- 4. The targeting of the Old Chatham for closing did not arise out of any rational plan of the Postal Service for considering the needs of the northern Columbia County postal service users. (Other remaining rural post offices in the same area have either been targeted or will be shortly targeted).
- 5. From the outset the closing of the Old Chatham post office as been officially linked by the Postal Service with a proposal to shift its operations to the East Chatham post office. This East Chatham facility is not typical of other rural offices historically It is what I would term a Mega facility built approximately 10 years ago through arrangement of the Postal Service with private

investors. These investors following plans given them built an out- of- scale facility in return for a lucrative long term lease. East Chatham is nowhere near the geographical center of the northern Columbia County area.

- 6. The rental paid to local owners (under \$10,000 a year) for the existing Old Chatham facility is only a small fraction of the rental for this big block post office, which is reputed to be \$5,000. a month. This big block facility was recently picked up by investors from the west for over \$800,000. The rental flow it is generating at the expense of the postal service must have been recognized from far away as a desirable cash cow.
- 7. Under the guise of supposed savings to the Postal Service, the closing is an attempt to force Old Chatham residents to support an overbuilt and underutilized extravagance.
- 8. Even worse is the fact that the connecting road between Old Chatham and East Chatham is only a town road with steep hills and a antiquated bridge that crosses railroad tracks. This bridge in the vicinity of the East Chatham post office is a narrow iron bridge over one hundred years old. It is on the dangerous bridge list for the County. Since it is owned by the railroad the county has no direct control over it. This abrupt closure is being accomplished with no recognition of the accompanying travel hardship being offered to area seniors.
- 9. There is no doubt the Postal Service is experiencing real financial difficulties at the moment. But proposed closings like the one under appeal have a negative effect on the financial base of the enterprise. Such closings are undermining the rural customer base for the entire system. And they are supporting the continuation of past extravagances made in the lease build program.
- 10. This Commission is charged with ensuring appropriate and transparent performance standards. It is time the Commission required to Postal Service to take a look at the extravagances from the recent past it is willingly continuing before allowing it to further destroying the fabric of its rural customer base. The Postal Service should be required to be transparent and appropriate in this situation rather than being silent on the financial impact of maintaining the big box and being misleading on supposed savings by shifting everything to the big box.

It is respectfully requested that the final determination to close the Old Chatham Post Office be reversed and the matter remanded to the Postal Service for further consideration of its decision to transfer everything to East Chatham.

Dated: September 6, 2011

Richard J. Dorsey

VERIFICATION

State of New York)
ss.:
County of Columbia)

Richard J. Dorsey, being duly sworn, deposes and says that I am petitioner herein, that the above petition is true to my own knowledge, except as to matters therein alleged on information and belief, and as to those matters I believe it to be true (belief in the rental figure for the East Chatham facility has not been revealed by the Postal Service, but my belief is based on conversation with a person who has worked in the service).

Richard J. Doysey

Sworn to before me this 6th day of September, 2011.

Notary Public

SHANE A. ZONI, ESQ.
Notary Public – State of New York
No. 02ZO6181672
Qualified in Columbia County
My Commission Expires Feb. 4, 2012

Petitioner:

Richard J. Dorsey 994 Albany Turnpike Old Chatham, New York 12136 (518) 766 5176

Received

SEP 07 2011

Office of PAGR

RECEIVED

VERIFIED PETITION FOR REVIEW

2011 SEP -7 P 7: 28

PETITIONER:

KAREN A. MURPHY

POSTAL REGULATORY
COMMISSION
OFFICE OF THE SECRETARY

RESPONDENT:

POSTAL SERVICE DEAN J. GRANHOLM

VICE PRESIDENT OF DELIVERY AND POST OFFICE OPERATIONS

TO:

Postal Regulatory Commission 901 New York Avenue NW Suite 200 Washington DC, 20268-0001 VIA EXPRESS MAIL

- 1. This Petition for Review ("Petition") is filed in connection with the Final Determination to Close the Old Chatham, N.Y. Post Office, date of Posting 8/9/11, Docket Number 1376004-12136 ("The Final Determination").
- 2. As a resident served by the Old Chatham Post Office, I file this *timely appeal* of the decision to shutter its operations. I understand that pursuant to Rule 3025.30, the Final Determination will be suspended until there is a final decision in connection with this (and any other "consolidated") appeal.
- 3. Enclosed herewith are copies of all of the opposition documentation supplied to the Postal Service during the 60-day comment period. It is noted, at the outset, that The Final Determination failed to even identify the bulk of this opposition. This failure to identify and address the concerns raised serves as our first basis for the appeal. It does so particularly as it relates to the failure to address the significant safety issues raised in connection with the dangerous bridge crossing which almost every Old Chatham resident will have to transverse to reach the East Chatham Post Office. Those submissions are addressed in the companion Petition for Review submitted by Richard Dorsey, a resident served by the Old Chatham Post Office.
- 4. In addition, we appeal on the following principal grounds: the "economic savings" presented in the original proposal (and restated in the Final Determination) is simply a fiction as noted in our letter, dated June 3, 2011, which is enclosed herewith; the deliberate misrepresentation (and the failure to correct same in the Final Determination) regarding the number of residents who "expressed no opinion" concerning the proposed alternative service (*Id.*); and, the failure to respond to our June 3, 2011 detailed FOIL demand for information concerning the operations of the East Chatham Post Office (also enclosed herewith).
- 5. To emphasize, the purported "economic savings" is <u>no savings at all but an actual COST</u> <u>of \$20,000.00</u> should our postal service operations be relocated to East Chatham. The last Old

Chatham Postmaster retired 13 years ago. Her replacement was relocated from our Post Office in 2008, or over 3 years ago. As such, the Postal Service has not paid the reported salary of \$36,381.00 nor fringe benefits of \$12,188.00 for this unfilled position nor is it under any obligation to do so. Instead, we have operated with a Postal Service employee and a rural carrier both of whom the Final Determination claims will be retained with the planned relocation. Therefore, the only "savings" would be the "annual lease costs of \$9,025.00." If that figure is subtracted from the "Annual Cost of Replacement Service" of \$29,027.00 the actual (minimum) cost of closing the Old Chatham Post Office is \$20,002.00 and NOT a savings of \$28,567.00. The claimed money "savings" fails for lack of proof.

- 6. On a related note, it is our understanding that the monthly rent at the East Chatham location is \$5,000.00 as opposed to the Old Chatham rent of \$752.00. We sought, *inter alia*, confirmation of that East Chatham figure by way of our June 3rd FOIL demand which remains unanswered now three months later. It is clear that the Postal Service made a very bad business decision when it constructed the East Chatham location (a location which has virtually no walk-in business and obviously very steep long term expenses). To use a false claim of "savings" as the sole basis to close our Post Office is simply disingenuous (in the extreme) as the real reason is to forcefully shift more business to this failed East Chatham location.
- 7. All other points on appeal are fully set forth in the documents enclosed herewith. Your written response should be forwarded to the address below. Please advise when we should expect same.

WHEREFORE, Petitioner respectfully demands that the Final Determination be reversed or, in the alternative, that the matter be remanded for further review and reconsideration given the overwhelming opposition to closure, the misrepresentations in the Docket, the failure to prove any monetary "savings" in connection with this closing.

ATTORNEY VERIFICATION: I, Karen A. Murphy, being duly admitted to practice before the Courts of this State hereby affirm upon information and belief and under the penalty of perjury that I have read the Petition and know the contents thereof to be true to my knowledge.

Dated:

September 6, 2011

Old Chatham, New York

By: Z For the Petitioner Karen A. Murphy 76 Phelps Road

Old Chatham, New York 12136

(518) 392-6471

KarenAMurphyEsq@aol.com

Enclosures

cc:

The Honorable Kirsten Gillibrand (w/o enclosures)

The Honorable Chris Gibson (w/o enclosures)

Citizens to Save the Old Chatham Post Office (w/o enclosures0

Surveys, surgary, isoperie

June 3, 2011

Optimization Coordinator United States Postal Service Customer Affairs 30 Karner Road Albany, New York 12214-9653

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

Dear Sir/Madame:

I write in connection with the above referenced matter, and to correct certain material misstatements made by your Office in a document entitled "Proposal to Close the Old Chatham, NY Post Office and to Continue to Provide Service by Rural Route Delivery" (date of posting May 17, 2011) ("The Proposal"), as well as in letters sent under Mr. Tiemann's (Robo) signature to residents who have voiced their concern and objections to the threatened closure of their Post Office.

First, and perhaps the most disturbing, is the claim that of the 179 Questionnaires returned (on or before May 3, 2011) "121 expressed no opinion" regarding the proposed alternative service. This claim is demonstrably false. After personally reviewing the "Docket" it appears that a certain prompt in the Questionnaire told the responder to SKIP answering Question 3 if the individual had "carrier delivery." So most of the responders did what they were told and skipped all together offering their opinion on whether the proposed change was "Better," "Just As Good," "No Opinion," or "Worse."

Less than 10 responders checked the "no opinion" box so the "121" number must be the result of your Office counting all non-responses to that answer as having "no opinion." Obviously, that is in error and must be corrected in The Proposal. Affidavits will be supplied under separate cover to confirm that the responders who did not check the box do have an opinion. And, their opinion is NOT to close the Old Chatham Post Office and that the proposed alternative would be "Worse" delivery service.

Second, the last Postmaster to retire normally did so 13 years ago not three years ago as represented in The Proposal. The person who left in 2008 was apparently given an equivalent position at a different post office location. In doing so, the Postal Service put our Post Office at risk with this intentional relocation. Consequently, we should not even be considered for closure.

Moreover, the purported "savings" figure included in The Proposal is completely unintelligible. You represent that closing this Post Office will actually cost (at a minimum) 30 thousand dollars which is more than three times the "savings" on the rent at the present location,

and the Postal Service has not been paying the Postmaster salary (and fringe benefits) it includes in its calculation. Thus, no matter how one looks at this proposed closing that action will COST MORE than it will to keep our Post Office up and running. Importantly, this cost does not even consider the economic hardship placed on Old Chatham residents forced to travel great distances nor the emotional and economic costs associated with loosing the heart of our historic hamlet.

Third, your office has sent out letters that state that "there is no indication that the business community will be adversely affected" and that "Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued." See Tiemann letter dated May 12, 2011. Again, after my review of the Docket those statements DO NOT accurately reflect the responses given. There were a substantial number of responders who stated that they would, in fact, discontinue using the local businesses in the hamlet. Obviously, local businesses will be negatively impacted and at a time when business is down overall because of the continuing recession.

Fourth, the income figures for the Old Chatham Post Office are grossly understated as The Proposal wrongly assumes that there are "no permit mailer(s) or postage meter customer(s)." There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

This community's united voice must be heard, and once heard the Postal Service's conclusion that "this proposal [to close our Post Office] will provide a maximum degree of effective and regular postal services to the community" is simply indefensible.

Finally, we are confirming by this writing that our comments and further submissions are timely so long as made by The Proposal "removal" date of July 18, 2011.

Karen A. Murphy

Very truly yours,

76 Phelps Road

Old Chatham, New York 12136

(518) 392-6471

KarenAMurphyEsq@aol.com

The Honorable Kirsten Gillibrand
The Honorable Chris Gibson
Eric Tiemann, Manager, Albany Post Office Operations

cc:

KAREN A. MURPHY, ESQ. 76 Phelps Road Old Chatham, New York 12136 (518) 392-6471 (518) 392-7916 (fax) KarenAMurphyEsq@aol.com

FAX COVER PAGE

TRANSMITTED TO:

MGR Records Office

(202) 268-5353

United States Postal Service

FROM:

Karen A. Murphy, Esq.

CC:

The Honorable Kirsten Gillibrand

(518) 431-0128

The Honorable Chris Gibson

(518) 610-8135

MATTER/CLIENT:

Threatened Closing of the Old Chatham N. Y. Post Office, 12136

DATE:

June 3, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 2 pages

Letter of karen A. Murphy, FOIL Demand, dated June 3, 2011.

Since a taken the s

June 3, 2011

Via Facsimile 202-268-5353

Mgr Records Office United States Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-45421

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office, 12136

Dear Sir/Madame:

I write in connection with the above referenced matter (April 22, 2011 letter from the Postal Service attached), and to make a request for the production of certain information/documents to be produced pursuant to the <u>Freedom of Information Act.</u> We have been advised by Ms. Nadine Tremblay, Post Office Review Coordinator in the Albany, New York Office that this is the appropriate procedure by which to proceed.

Specifically, we request the following information, and any and all documentary support, in connection with the operation of the East Chatham N.Y. Post Office:

- (i): Annual revenues generated at the location for 2008, 2009 and 2010;
- (ii): Daily transactions at the site, including volume received and dispatched, for 2008, 2009 and 2010 (or for any study periods conducted within those same calendar years);
- (iii): Monthly rental paid for 2008, 2009 and 2010, and to whom the payments are made, and a copy of the lease for the requested calendar years;
- (v): Payroll, including the Postmaster salary and fringe benefits, for 2008, 2009 and 2010;
- (vi): Total population figures for 2008, 2009 and 2010, together with any future population projections;
- (vii): Any and all analyses conducted in connection with the construction of this facility and its sale in 2009;

- (viii) Any and all analyses conducted in connection with the operations of this facility, including any *comparative analyses* with the operations of the other Post Offices located in Old Chatham, Malden Bridge, Brainard, and North Chatham; and,
- (ix): Identify and produce any comprehensive analysis and plan for future Post Office operations in light of the roughly 65 Post Offices that have been designated as sites for possible closure by Albany's Post Office Operations. If there are no such comprehensive studies complete, explain why that study has not been undertaken to date.

Please immediately advise of the production date for this information as we are facing an imminent Postal Service imposed deadline for further submissions in opposition to the closing of the Old Chatham Post Office.

Thank you.

Karen A. Murphy

76 Phelps Road

Old Chatham, New York 12136

(518) 392-6471

KarenAMurphyEsq@aol.com

cc: Eric Tiemann, Albany Manager, Post Office Operations
The Honorable Kristen Gillibrand
The Honorable Chris Gibson



04/22/2011

POSTAL CUSTOMER OLD CHATHAM POST OFFICE OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away,

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

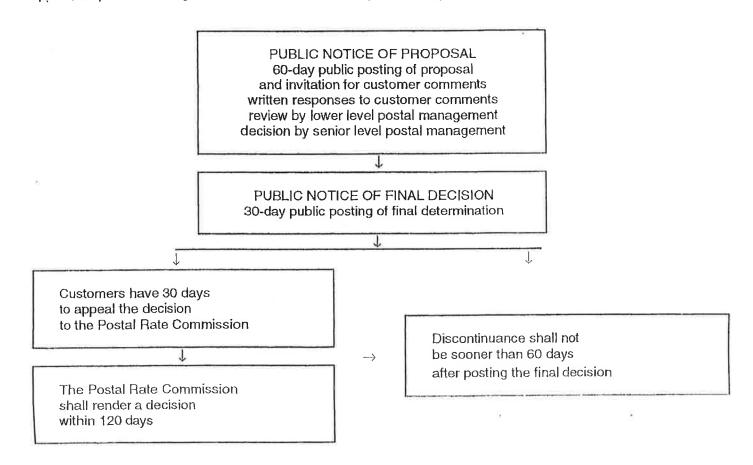


SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a post office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory regulations appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

An initial investigation and any subsequent formal proposal to discontinue a post office originate with postal field managers responsible for post offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected post offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected post offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no post office may be closed sooner than 60 days after the public posting of the final decision.





If yes, please explain:

2.

Postal Service Customer Questionnaire

Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following: Monthly Never Weekly Dally **Postal Services Buying Stamps** a. b. Mailing Letters Mailing Parcels C. Pick up Post Office box mall d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mall, Registered Mail, Insured $\mathfrak{g}.$ Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mall h. Buying stamp-collecting material 1. Other Postal Services I NO YES Entering permit mailings T YES NO Resetting/using postage meter b. **Nonpostal Services** Picking up government forms YES NO. (such as tax forms) YES NO NO Using for school bus stop b. [] NO YES Assisting senior citizens, persons with disabilities, etc. If yes, please explain: YES ☐ NO Using public bulletin board ۲l, YES NO NO Other e.

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

Docket: 1376004 - 12136 Item Nbr: 22 Page Nbr:



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ATTEND MEETING TO
STOP THE CLOSING OF
THE OLD CHATHAM POST
OFFICE!

CHATHAM TOWN HALL 488 ROUTE 295 TUESDAY, MAY 3, 2011 5:30 PM

PLEASE FILL OUT AND
SEND IN QUESTIONNAIRE
AS WELL

Gullin Lundy

May 6, 2011

Via Facsimile (202) 228-0282 (212) 688-7444 (202) 225-1168 (518) 610-8135

U. S. Senator Kirsten Gillibrand 478 Russell Washington, D.C. 2051o Congressman Chris Gibson 502 Cannon TOB Washington, D.C 20515

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

## The Honorable Gillibrand and Gibson:

On behalf of your constituents, I write to ask for your **immediate assistance** in stopping the Postal Service plan to close our Old Chatham Post Office (see the attached letter dated April 22, 2011). I worked at this Post Office for 30 years, and I don't want my village to lose its identity which it surely will if this is taken from us.

As you both are aware, Old Chatham is an historic hamlet situated in the North of Columbia County. This Post Office has been located within the hamlet for over 130 years, and at its present location for the past 60 years. I was born and raised here and started working at the Post Office in 1968. In 1975, I became the Postmaster and served in that position until my retirement in 1998.

From my years of experience, I can tell you with certainty that our Post Office is the heart of our community along with our general store and Jackson's. We have a very high degree of walk-ins because of our hamlet location, and a very high ratio of P. O. Box holders to rural delivery recipients.

The closing of the Old Chatham Office will <u>not result in any savings</u> for the Postal Service but will in fact cost our residents dearly both emotionally and financially. The Postal Service cites the key savings as eliminating my former position now that I have retired – I retired 13 years ago!

When we attended the community meeting on Tuesday May 3rd the Postal Service representative could not provide any cost analyses, and admitted that the addition of rural deliveries, which certainly will result as the alternative venue is 6 miles away, will actually cost the Postal Service more money! But that cost will be even greater for all of Old Chatham's residents. With gas prices approaching \$5.00 a gallon and projected to go higher, burdening your constituents, many of whom are senior citizens, with six miles a day in unnecessary travel on a very difficult road is a significant financial penalty--costing local residents hundreds of dollars a year.

The relocation will result in a loss of revenue and additional expenses for all our local businesses. Also significant is the decline in property values, and a corresponding loss of local tax revenues, when the Postal Service eliminates this zip code and community designation which I guarantee you, based on my years of experience, will in fact occur.

## Finally, one can't put a price tag on the cost of losing the heart of our community!

Rural areas such as ours do not deserve to lose this service. Everyday something more is taken from us. Just last year we lost our local fire service and now this threat. It is time we as taxpayers are heard!

The Old Chatham community is in total consensus: 100% of her residents want to SAVE THEIR POST OFFICE.

Please help us achieve our goal and thank you! We will be in touch with your offices next week:

Very truly yours,

Cai H. Lundy

Gail H. Lundy

947 Albany Turnpike

Old Chatham, New York 12136

gailhl@peoplepc.com

Former Postmaster, on behalf, and at the request, of the residents of the hamlet of Old Chatham.

All Old Chatham Residents cc:



04/22/2011

POSTAL CUSTOMER OLD CHATHAM POST OFFICE OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons; Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

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I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



May 10, 2011

Attention: Karen Murphy (518) 392-7916 fax

This is in response to your inquiry on 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, regarding a request for a copy of the community meeting roster.

Please be advised that records request must be submitted in writing to:

Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-4541

Please reference FOIA / Freedom of Information Act in the letter. You may also FAX your request to: (202) 268-5353

Nadine Tremblay

Nadine Tremblay
Post Office Review Coordinator

# CALL & <u>WRITE</u> NOW TO SENATOR GILLIBRAND AND CONGRESSMAN GIBSON TO **STOP** THE CLOSING OF THE **OLD CHATHAM POST OFFICE!**

Dated: May 16, 2011

# Senator Gillibrand:

Tel: 202-224-4451; 518-431-0120 Fax: 202-228-0282; 518-431-0128

# Congressman Gibson:

Tel: 202-225-5614; 518-610-8133 Fax: 202-225-1168; 518-610-8135

# KAREN A. MURPHY, ESQ. 76 Phelps Road Old Chatham, New York 12136 (518) 392-6471 (518) 392-7916 (fax) KarenAMurphyEsq@aol.com

## **FAX COVER PAGE**

TRANSMITTED TO:

**David Connors** 

(518) 431-0128

FROM:

Karen A. Murphy, Esq.

MATTER/CLIENT:

Closing of the Old Chatham N.Y. Post Office

DATE:

May 20, 2011

## DOCUMENTS/NUMBER OF PAGES/COMMENTS: 16 pages

- "Proposal document" arrived YESTERDAY less than 3 weeks after the first letter was sent and the "analysis" included had to have been prepared before the Questionnaires were due in (we had an extension until 5/14). Of the 179 returned they claim 121 had "no opinion" who would take the time to fill the thing out and have no opinion that is simply make believe. NONE of our concerns have any merit OK is that possible! And the financial analysis is a phony one as the Postmaster position has not been filled for 13 years! So leave the status quo because to shut us down if you back out that salary will actually COST the government 21K!.
- The POS should NOT be allowed to ruin an historic hamlet for the cost of pencils for some small agency!
- I have also enclosed copies of the petitions your office will be receiving with wide spread community support to keep our PO open.
- The letter and attachment sent to the Senator on 5/6 and the letter to me stating that I had to make a FOIL request for the sign in sheet which I had requested that evening but the xerox machine was broken are also attached.

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any far proposal would have on the regularity or effective	vorable or unfavorable effects you believe the eness of your postal services.
2.	Effect on Your Community. Please describe any believe the proposal would have on your commun	favorable or unfavorable effects that you ity.
3.	Other Comments. Please provide any other view. Service should consider in deciding whether to add	s or information that you believe the Postal opt the proposal.
Name of I	ostal Customer	Signature of Postal Customer
Mailing A	ddress	
City, State	, and ZIP Code	Date

Date of Posting: 05/17/2011

Posting Round Date:

Date of Removal: 07/18/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE OLD CHATHAM, NY POST OFFICE
AND CONTINUE TO PROVIDE
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1376004 - 12136

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## I, RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster position became vacant when the postmaster retired on August 02, 2008. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

The Old Chatham Post Office, an EAS-13 level, provides service from 09:00 to 13:00 and 14:30 to 16:45 Monday - Friday , 09:00 to 11:00 Saturday and lobby hours of 08:00 to 17:00 on Monday - Friday and 08:00 to 11:00 on Saturday to 154 post office box customers and 345 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 27 transaction(s) accounting for 32 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$66,834 ( 174 revenue units) in FY 2008; \$51,008 ( 133 revenue units) in FY 2009; and \$49,230 ( 128 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 03, 2011, representatives from the Postal Service were available at Chatham Town Hall, 488 Route 295, Chatham, NY 12037 to answer questions and provide information to customers, 44 customer(s) attended the meeting.

On April 22, 2011, 504 questionnaires were distributed to delivery customers of the Old Chatham Post Office. Questionnaires were also available over the counter for retail customers at the Old Chatham Post Office. 179 questionnaires were returned, Responses regarding the proposed alternate service were as follows: 9 favorable, 49 unfavorable, and 121 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the East Chatham Post Office, an EAS-15 level office. Window service hours at the East Chatham Post Office are from 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. There are 183 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1.	Concern:	Concerned about the reliablity of the carrier
	Response:	Should you experience misdelivery in the future please contact the Consumer Affaris office at 518-452-2376.
2.	Concern:	Customer concerned about carrier losing his position,
	Response:	The delivery of your mail will continue uninterupted by your current mail carrier.
3.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 3.0 miles away.
4.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response;	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
5,	Concern	Customers asked why their post office was being discontinued while others were retained

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Response:

13. Concern:

Post offices are reviewed on a case-by-case basis. When there is a Response: vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers asked why their post office was being discontinued while 6. Concern: others were retained The customer asked why the Old Chatham Post Office was being Response: discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. Customers expressed concern for those customers with disabilities 7 Concern: who are not able to go to adminoffice Post Office to pick up their mail Customers are not required to travel to another post office to receive Response: mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster, Customers expressed concern that postal employees at the Concern: 8. adminoffice Post Office are rude Employee courtesy is always a concern of postal managers. Postal Response: employees receive periodic instructions regarding employee courtesy. We do not condone our employees' execution of their duties in an unprofessional or discourteous manner. This concern will be conveyed to the postmaster by the manager, post office operations. Customers felt the cost of postage was increasing while service was Concern: 9. decreasing The Postal Service is not immune to rising costs affecting every Response: family and business. We do not receive tax dollars to cover the cost of operations and must adjust our prices to cover our costs. The Postal Service Governors are responsible for approving prices for all Postal Service products and services. For mailing services prices, such as stamp prices, the Postal Service announces the new prices each February and they become effective each May. The Postal Regulatory Commission (PRC) reviews the new pricing for compliance with the price cap and other provisions of the Postal Act of 2006. Customers felt the post office should remain open since they paid 10. Concern; The Postal Service is not supported by tax dollars and must meet Response: expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers. Customers questioned the economic savings of the proposed 11. Concern: discontinuance Carrier service is more cost-effective than maintaining a postal facility Response: and postmaster position. The Postal Service estimates an positive annual savings. Customers said they would miss the special attention and assistance provided by the personnel at the Old Chatham Post Office. 12. Concern:

East Chatham will continue to provide courteous and helpful service.

Special assistance will be provided as needed.

Customers were concerned about a change of address

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Response:

14. Concern: Response: 15. Concern: Response: 16. Concern: Response: 17. Concern: Response: 18. Concern: Response: 19. Concern: Response: 20. Concern: Response: Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customers were concerned about mail security

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Customers were concerned about the mailboxes being damaged by snowplows

Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customer expressed a concern about package delivery and pickup

For carrier pick up of pacakges, you can contact the adminoffice Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Customers expressed concern for loss of community identity

The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

Customers felt the loss of a post office would have a detrimental effect on the business community

The customer expressed a concern about the detrimental effect the loss of the post office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the suspended Post Office community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued.

Customers were concerned about senior citizens

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

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21. Concern:

Response:

22. Concern;

Response:

23. Concern:

Response:

24. Concern:

Response;

25. Concern:

Response:

26. Concern:

Response:

Customer asked why wasn't a postmaster hired for Old Chatham?

All management positions were frozen in anticipation of the reorganization.

Customers felt inclement weather and poor road conditions might impede delivery

Both inclement weather and heavy mail volume can cause deviations from the normal delivery schedule. However, the carrier is required to provide a vehicle of adequate size, equipped with necessary equipment (chains or snow tires, warning lights or signs, etc.) to serve the route safely and efficiently and in accordance with federal, state, and local motor vehicle laws and regulations.

Customers were concerned about having to make an address change on their bank checks and stationery

Customers who retain their PO Box or currently have street delivery WILL NOT be required to change their address. ONLY customers electing to close their PO Box and begin street delivery would be required to change their address, if a final determination is made to close or consolidate this office.

Customers were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customers were concerned about later delivery of mail

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining accountable mail and large parcels

If you live less than one-half mile from the line of travel, the carrier will attempt delivery of accountable items and large parcels to the customer's residence. If the live over one-half mile away or is not home when delivery is attempted, a notice will be left in the mailbox. Large parcels will be left outside the mailbox or at a designated location or a notice will be left in the mailbox. Attempted delivery items will be taken back to the administrative Post Office. Customers may pick up the item at the post office, request redelivery on another day or authorize delivery to another party.

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## Some advantages of the proposal are:

1.	The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post
**	office. Stamps by Mail order forms are provided for customer convenience.
2.	Customers opting for carrier service will have 24-hour access to their mail.
	Savings for the Postal Service contribute in the long run to stable postage rates and savings for
3.	customers.
4.	CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
1.	parcel delivery for customers.
5.	Customers opting for carrier service will not have to pay post office box fees.
6.	Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the proposal are:

1.	The loss of a retail outlet and a postmaster position in the community. Retail services may be provided
17760	by the rural or contract delivery carrier.
2,	Meeting the rural or contract delivery carrier at the box to transact business. However, it is not
-	necessary to be present to conduct most Postal Service transactions.
3.	A change in the mailing address. The community name will continue to be used in the new address. A
	carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Old Chatham is an unincorporated community located in Columbia County. The community is administered politically by Chatham. Police protection is provided by the NY State Police. Fire protection is provided by the Tri Village. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: EEE Inc., Kain Enterprises of Col. Co., Jacksons Old Chatham House, R-C Fuel Inc., Grosvenor Farm, Old Chatham Hunt Club, Brown Trout Systems Inc., MunderSkiles Inc, Scott Longstreet Esq., Eaton Corners., Design Metals, Pro Bulk USA Inc., Loegroup, Columbia Travel Bureau, Alberts Equine Denistry, Old Chatham Design Center, Columbia Heritage LTD, Old Chatham Country Store, Air Marketing, Jacksons Reality, Sheephearders, Shaker Museum, Powell House, Tri-Village Fire Department, Old Chatham Tennis Club, Eilver Euro, Country House Radio Shack, Vantage Point Reality, E-Z Mart, Chatham Travel Lodge, Wood Hill Vet, Charckered Flag Fabrications, Wemple's Landscaping, Behn Perennials, Laurel Ridge Landscaping, Spruce Ridge Alpacas Farm, Stratton Construction, Globus Inc/Linville Esq., Crane Steel Enterprise, Macfarlane Contracting, Vision Staffing. Residents may travel to nearby communities for other supplies and services.

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nor	postal services provided at the Old Chatham Post Office was nally provided by the Post Office will also be available at the provided by the Post Office will also be available at the provided by the Post Office will also be available at the provided by the Post Office will also be available at the provided by the Post Office will also be available at the Post Offic	will be available at the East Chatham Post Office. Government forms he East Chatham Post Office or by contacting your local government
The on t	following nonpostal concerns were expressed on the retu he congressional inquiry:	rned questionnaires, at the community meeting, on the petition, and
1.	Concern:	Customer expressed a concern about the loss of the community bulletin board at the PostOffice.
	Response:	Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Old Chatham Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
3.	Concern:	Customers felt the loss of a post office would have a detrimental effect on the business community
	Response:	Businesses generally require regular and effective postal services, and these will always be provided to the Old Chatham Post Office

discontinued.

community. There is no indication that the business community will be adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the post office is

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4. Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response:

Many retail outlets and grocery stores are now displaying a public bulletin board in which items can be posted for sale, and\or lost and found items can be posted, and a variety of other information.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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## III. EFFECT ON EMPLOYEES

The postmaster retired on August 02, 2008. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

## IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 28,567 with a breakdown as follows:

Postmaster Salary (EAS-13, No COLA)	\$ 36,381
Fringe Benefits @ 33.5%	\$ 12,188
Annual Lease Costs	+ <u>\$ 9,025</u>
Total Annual Costs	\$ 57,594
Less Annual Cost of Replacement Service	- <b>\$</b> 29.027
Total Annual Savings	\$ 28,567

## V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

## VI. SUMMARY

The Postal Service is proposing to close the Old Chatham, NY Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the East Chatham Post Office, located three miles away.

The postmaster retired on August 02, 2008. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Old Chatham Post Office provided delivery and retail service to 154 PO Box customers and 345 delivery route customers. The daily retail window transactions averaged 27. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$28,567 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

## VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Old Chatham Post Office and East Chatham Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

17	2 ****** 1		
Pan 1	NOW IN	05/17/2011	
ERIC TIEMAN Manager, Pos	NN st Office Operations	Date	

To: Optimization Coordinator US POSTAL SERVICE 30 Karner Road Albany, NY 12214-9653

And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

Name	Address	Zip Code
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To: Optimization Coordinator US POSTAL SERVICE 30 Karner Road Albany, NY 12214-9653

I OPPOSE THE PROPOSED CLOSING OF THE LONG ESTABLISHED OLD CHATHAM POST OFFICE (AND TRANSFER TO EAST CHATHAM) FOR THE FOLLOWING REASONS:		
Name:	D. f.	
Name:	Date:	
raduless,		

## 10 REASONS TO KEEP THE POST OFFICE IN OLD CHATHAM OPEN

- (1) Going to East Chatham to do daily postal business would involve 6 miles of driving each day. With skyrocketing gas prices that would be <u>very costly</u> over the course of a year.
- (2) The drive to East Chatham can be dangerous. It has three huge hills—treacherous in sleet, snow and ice, Nov.-Mar. (Some of us have skidded off the road; some have been unable to get up the hills; the police have sometimes closed the road.) The road also has a derelict (condemned) trestle over the train tracks into East Chatham. Finally there's the dangerous intersection of Route 295 & Albany Tpk with a sharp turn up the incline onto the trestle, with no visibility of oncoming drivers.
- (3) Many of the residents of Old Chatham are <u>senior citizens</u>, <u>some with disabilities</u>. Some of us have mobility issues, some vision issues, some driving issues. Getting to the Old Chatham Post Office is doable for us—whether by foot or by car. Getting to East Chatham is not.
- (4) The Old Chatham Post Office is part of a <u>business community</u> along with The Country Store and Country Store Restaurant, and Jackson's Old Chatham House. All of these businesses help sustain each other by bringing traffic, trade and visitors to the area. If the Old Chatham Post Office closes, some patrons will shift trade from our hamlet to other stores and restaurants.
- (5) The thriving Old Chatham hamlet center, anchored by the Post Office, supports the cohesion of our hamlet as a <u>living community</u>, and increases the <u>desirability</u> of our community for residents, visitors and homebuyers —and in turn enhances our <u>property values</u>. It also provides a long-standing and important <u>social arena</u> for people to connect, particularly our senior citizens.
- (6) The Old Chatham Post Office provides us with fine services here (stamp purchases, certified mailings, money orders, priority mailings, package pick-ups, holiday mailings, etc.). Many of us also have <u>postal boxes</u> so we can get our business and personal mail by 10 AM (with rural delivery we would not get it until 5 PM). It would be a hardship to have to go to East Chatham. (Please note that the East Chatham Post Office is only *leased* by the Postal Service, just as Old Chatham is.)
- (7) It seems there's much more use of the Old Chatham Post Office than the East Chatham one. We hardly ever see a car there or people walking there. Our Old Chatham Post Office seems the busier one (maybe because we'er a <u>busier hamlet</u>). So *this* is the Post Office that should stay open.
- (8) If the Old Chatham Post Office closes, we're in danger of <u>losing our Old Chatham addresses</u>. Whatever the Postal Service says now, we're likely to lose our address and our community identity in the future. Two retired postmasters have shared their knowledge about that happening elsewhere.
- (9) So many of our community's <u>historical features</u>—the school, church, and pond— have been destroyed by short-sighted thinking. We can't let the Old Chatham Post Office (which was on this very site in 1880) be abandoned too. We must keep it as part of our history and community life.
- (10) We can't support the notion that Old Chatham doesn't deserve to have its own post office—when so many other communities, including many smaller communities, all over America have post offices of their own. We're told that we're one of many regional post offices being studied for closure. (Some will close, some will not.) We're told that our post office is at risk since the senior staffer retired 3 years ago. That's a very arbitrary reason to penalize the people of Old Chatham.

THE DECISION WILL BE MADE SOON!! OPPOSE THE CLOSING ASAP.

✓ Write to: Optimization Coordinator, US Postal Service, 30 Karner Rd., Albany 12214-9653

May 6, 2011

Via Facsimile (202) 228-0282 (212) 688-7444 (202) 225-1168 (518) 610-8135

U. S. Senator Kirsten Gillibrand 478 Russell Washington, D.C. 2051o

Congressman Chris Gibson 502 Cannon TOB Washington, D.C 20515

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

The Honorable Gillibrand and Gibson:

On behalf of your constituents, I write to ask for your **immediate assistance** in stopping the Postal Service plan to close our Old Chatham Post Office (see the attached letter dated April 22, 2011). I worked at this Post Office for 30 years, and I don't want my village to lose its identity which it surely will if this is taken from us.

As you both are aware, Old Chatham is an historic hamlet situated in the North of Columbia County. This Post Office has been located within the hamlet for over 130 years, and at its present location for the past 60 years. I was born and raised here and started working at the Post Office in 1968. In 1975, I became the Postmaster and served in that position until my retirement in 1998.

From my years of experience, I can tell you with certainty that our Post Office is the heart of our community along with our general store and Jackson's. We have a very high degree of walk-ins because of our hamlet location, and a very high ratio of P. O. Box holders to rural delivery recipients.

The closing of the Old Chatham Office will <u>not result in any savings</u> for the Postal Service but will in fact cost our residents dearly both emotionally and financially. The Postal Service cites the key savings as eliminating my former position now that I have retired – I retired 13 years ago!

When we attended the community meeting on Tuesday May 3rd the Postal Service representative could not provide any cost analyses, and admitted that the addition of rural deliveries, which certainly will result as the alternative venue is 6 miles away, will actually cost the Postal Service more money! But that cost will be even greater for all of Old Chatham's residents. With gas prices approaching \$5.00 a gallon and projected to go higher, burdening your constituents, many of whom are senior citizens, with six miles a day in unnecessary travel on a very difficult road is a significant financial penalty--costing local residents hundreds of dollars a year.

The relocation will result in a loss of revenue and additional expenses for all our local businesses. Also significant is the decline in property values, and a corresponding loss of local tax revenues, when the Postal Service eliminates this zip code and community designation which I guarantee you, based on my years of experience, will in fact occur.

## Finally, one can't put a price tag on the cost of losing the heart of our community!

Rural areas such as ours do not deserve to lose this service. Everyday something more is taken from us. Just last year we lost our local fire service and now this threat. It is time we as taxpayers are heard!

The Old Chatham community is in total consensus: 100% of her residents want to SAVE THEIR POST OFFICE.

Please help us achieve our goal and thank you! We will be in touch with your offices next week.

Csigned by KAM)

Gail H. Lundy

947 Albany Turnpike

Old Chatham, New York 12136

gailhl@peoplepc.com

Former Postmaster, on behalf, and at the request, of the residents of the hamlet of Old Chatham.

All Old Chatham Residents cc:



04/22/2011

POSTAL CUSTOMER
OLD CHATHAM POST OFFICE
OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is Information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



May 10, 2011

Attention: Karen Murphy (518) 392-7916 fex

This is in response to your inquiry on 05/04/2011 at 11:08 am, and again on 05/06/2011, at 11:45 am, regarding a request for a copy of the community meeting roster.

Please be advised that records request must be submitted in writing to:

Mgr Records Office US Postal Service 475 L'Enfant Plaza SW Room 4641 Washington DC 20260-4641

Please reference FOIA / Freedom of Information Act in the letter. You may also FAX your request to: (202) 268-5353

Nadino Tromblay

Nadine Tremblay
Post Office Review Coordinator

# KAREN A. MURPHY, ESQ. 76 Phelps Road Old Chatham, New York 12136 (518) 392-6471 (518) 392-7916 (fax) KarenAMurphyEsq@aol.com

### **FAX COVER PAGE**

TRANSMITTED TO:

Regional Director David Connors

(518) 431-0128

FROM:

Karen A. Murphy, Esq.

MATTER/CLIENT:

Closing of the Old Chatham N. Y. Post Office

DATE:

May 25, 2011

## DOCUMENTS/NUMBER OF PAGES/COMMENTS: 21pages

- We need to get the Senator's commitment now to join us in this debate. First and foremost, to STOP the closure of the Old Chatham Post Office. However, the failure of the POS to present any type of comprehensive plan given that there are numerous other sites in this very area ( i.e., Brainard, Malden Bridge, North Chatham) argues forcefully that there be a complete halt on closures unless and until that plan is produced. Without it there is no rhyme nor reason why one location remains open while another closes and no logical consolidation explanations or rationales offered. In the end, the government could just as easily disrupt communities all the while costing the taxpayers more not less money.
- I have attached Petitions which evidence this community's wide-spread consensus that the OLD CHATHAM POST OFFICE **NOT** BE CLOSED. There are *197 signatures* and we have just started (FYI: there are 384 households in Old Chatham with a population of 901). Congressman Gibson's Office received the same on Monday, May 23rd.
- I have also attached a copy of the Questionnaire originally circulated by the POS. As I raised in my facsimile of May 20th, the 121 people who supposedly had "no opinion" on the closure even though they took the time to fill out the Questionnaire has been identified. I have reviewed the "Docket" and what seems to have happened is that the prompt after Question 3 was to skip answering that question if the responder had "carrier delivery" (we are the only

local post office being reviewed for closure which, in fact, has rural delivery). So what the POS seemingly did was to count ALL Questionnaires where the box "no opinion" was checked together with all skipped answers to that question yielding the 121 number. That is beyond disingenuous, and will have to be corrected. I have attached an affidavit which we hope will do so.

- Also the POS letters sent out that there would be "no impact" on the local businesses is NOT supported by the answers supplied. That will have to be corrected.
- The income figures for our P.O. are missing revenues generated from meters and permit holders. Such exist even though not acknowledged in the "Docket" by the POS. That will have to be corrected.
- Finally, the "savings" analysis is misrepresented. There is no post master and the last one to "retire" was over 13 years ago. If we maintain the status quo or simply upgrade the existing employee the cost is *well below* the anticipated 30K to move the service. Perhaps there are other offices that could be consolidated with us which is exactly what a comprehensive master plan would address.
- In the end, the POS made very bad business decisions when it contracted to build all these new locations like East Chatham which are totally underutilized for what they cost the taxpayers. By example, the Old Chatham rent is less than \$800/month and we are told that East Chatham pays \$5,000.00/month just for rent! We would request that your office ask for such a cost/benefit analysis of the present East Chatham location which I am sure would be most revealing not only for that location but for locations across this State.

Richard J. Dorsey Attorney at Law

1052 Kinderhook Street, PO Box 48

Valatie, New York 12184

Tel: (518) 758 7511 Fax: (518) 758 7773

May 13, 2011

Optimization Coordinator US Postal Service Consumer Affairs 30 Karner Road Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

Transmitted are many sheets of a petition signed by individuals presently served by the Old Chatham Post Office. They protest its proposed closing and transfer to East Chatham.

In the short time that we have had, we have found that there is almost universal sentiment against this plan. While we are relaying some of these voices now, we plan to continue to contact residents in this regard and expect to have more to submit soon.

People feel that this proposed closure hurts the community. It also puts a substantial burden on present users to travel to East Chatham. This represents a 3 mile trip each way from the Old Chatham square over steep hills and a narrow obsolete bridge.

There is also a feeling that this is an attempt to bolster business at a further away facility previously overbuilt and rented by the Postal Service.

Insufficient financial data and information were given to residents at the meeting held earlier this month at Town Hall.

Very truly yours,

Richard J. Dorsey

Enclosures

cc: Eric Tiemann, Manager Operations, 30 Karner Road, Albany, NY 12288-9992

And all other who are supposed to be serving the public interest.

## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name	Address	Zip Code
Dellas Briney Jean Buhali	POBCX 129 1025 Albany Tipike	12136
Michael Helfar	1025 Albany Tumpko	12136
Jack (c) Rockhon	1040 allrang hurupike	12136,
Carol a. Leckner	1040 Clany Turnpaka	12136
John Elliott	973 Albany Turny Ke 973 All Warry Jak.	123/
Amy Chaput	953 allong Top. 950 Allong tok	12136
Cecile Haler	34 Howes Rd 34 Howes Rd	12136
Role heary	142 Riders M. LLS. PED 1994 alloy Tpl, OC	12136
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## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name House	Address 2006 Site	Zip Code .
Rent Ribudian	32 Roch City Rd.	12136
_ Malcolm Wheelow	P.O. Box 172	12136
Claire Wheeler	P.O. Box 172	12136
Dawn Jarangels	523 Country Route 13	12136
James V, Mona	523 County Route 13 of POBOY 219 Typk Rd.	12136
Jan J. Muney		12136
David Onkey	689 Albany TPK Stypz	12136
Cour Blu	689 Alb. Tpx. Stop 10	12136
Tinchderary	687 Alb TNPE Stop18	12136
ge Jahren	673 Albany + PIC rd	12/36
james a. Carles	71 Howes Re, 012 Chatham	12136
Darvily Carter	71 Howes Rd. Old Chathan	12136
Patricia a. Dorsey	994 albany Ppl, Olalha	Tham 12136

Name

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

It simply does not make sense. We have loyally used the Old Chatham Post Office (some of us for many, many years). It is part of our community and quality of life. We object to being forced to use our time and resources to travel a long and unnecessary distance to East Chatham for services that have been and can be available locally. We have not been given any good reasons for this change.

A 44---

Name	Address	Zip Code
the The	Old Chathan Ny	12136
Jean Holt	Old Chatham	12136
H. Chiabeth Gace	Old Chatham	12136
· Chevoter Cari	Oll Clarke	12/36
people Can	Old Chathain	12136
Landraflebaley	Old Chatham	12136
MANS SOSEL	to old Chathan	12136
Jatu Itallinga	al challan	12136
Midsael S. Martin	Old arthin	12136
Siaga Celtonic	old Chatham	12136
Thomas Kellosse		12.136
Resul Louis	o Old Chathen	12/36
		12136
US CZ	Old Charling	12136

And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name	Address	Zip Code
Cristin Relacion	10. Box 220	12136
Dana Cyto arten	POBOX 86	12136
JOAN WECHSCER	P.O.Box 143	12/36
Adella Kleinen Loure	219 Hadra Hill Rl	12/36
FRA S. GUINE	219 Haddock Hill Ril	1436
Don Blow	Zy Flore St	12136
La Smile	10 Box 23	12136
Kennell Anut	180 K24 Co2	12136
Jon Sotherdon	70 Haldock Hill Road	12136
Juntach	16 FNC11-5T	12136
Lenore Gasburg	POBX 205	12136 Road TE
- Chip	P.O. Box 25	12136
Day K. Carfury,	LL PO Bex 44	12136
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And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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- turne		
Keethryn M. Cernway	Address 142 Masholack Rd Nassau	Zip Code
Dra Rose	603 albany Tompits ac	12123
A Pain	1531 Albani Tphe OC	19136
Minn' Forep	247 Fird Road	12132
Jill Anderson	9 Spangler Rd	1436
M. M. Decems	9 Spangler Rd	12136
		12136
	( )	
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And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

	Jordan Wolfe	Address 584 Aban Toke	Zip Code 1213 6
_	Linda Wemple	583 Albany Toke Old Chatham	12136
1	Jame H. Mayton	POBA 5 Old Chatham	12136
v	Donna Mede-	48 Hamilton Lone o'dellatha	on 12136
	Linda Whoteman	418 Albany Tpk, Old Clatham	12136
	Willard Chiteman	418 ALBANY TURNPIKE OLOGIATHAN	12136
	andrew les ffyles	POBOX 186 OLD CHATTHY	12136
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And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

	to this change.	
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	20 DORLAND Rd. 00	
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the files	10 Box 163	
Co	-10 VOX 163	12121
GEDRGE HEBARD		12186
JTT TEWNK!)	- P.O. RAV 1/3	
Fotos Passer	P.O. BOX 163	12136
Jersy Keissell	118 7	
SI AI	118 Thorne Rd	12121
( Lat Boun Tunto	(2.6)	12136
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Havid Iwanowicz	1011	
T	letter Carrier in oc	ī <b>o</b> -
James Conje		12136
	PMR in OC	
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HAROLD METH	477 RIDERS HILLS RD	
	- TRIDERS MILL RD	12136
(De) School and	- ALCOND	12100
Kon Schundera	5224 Canosilla	
// . /	SZZY GrinesulleGo	30206
Kris Connolly	201	
/ I T	291 Gainesville GA	7 - 7 76
may States	C CZA	30775
The state of the s	P.O.Box 72	
20 800		12136
John Make	Pa Russ	12120
V	PO BOX 72	>.
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And all others who are supposed to be serving the public interest

## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name John Malfu	Address 632 ACBANY TPK	Zip Code
Spriff	632 Albany Tok	12136
James Hennel	630 ALBANY CAR FI	12138
Thus famile	632 allrang TPHOA3	12/36
1 Quit wither	632 Albany TPK	12136
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Man (Louis V. BASTA)	47 HADDOCK HILL ROAD	12136
DEFLOW METALS (LOUIS V. BAST	-Business) P.O. Box 207	12136
folitte Basta	47 Haddock Hell RD	12136
Herst any	PO Bry 112 Old Clother NJ	12/36
- Deorge Darag	11 1, N	18135
Carol Dobwich	P.O. Box 1/2 Chatlam NY	12136

## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name Flores Factor	Address	Zip Code
Name Frances Foster	P.O. BOX 135, Old Chalham	12136
Orging to got Thought Cer	P.O. Bux 135 Old Chatham	12136
Bob Tunte	1251 Rte 13, Old Quattran	12136
Sweet Livelle	1251 Oti. 13, Old Chathan, NY	12134
Edent Bolem	1237 CR 13, Old Chathen, NY	12136
Patricia Belion	1237 CE 13 OLD CHATHAM MY	12136
Simone marse	1204 RTB old chathamory	12136
Harold Strut	1219 Covry 8713 OLD Charken h	4 12136
fenefel Deey	1219 CR13 OCNY	12136
Maria V. Selimitz	12/9 CR13 OC, NY	12/36
ERIC WILL WA	· · · · · · · · · · · · · · · · · · ·	12-136
Zuly Witska	1137 Cty 12 13	13/36
Sharon Colabelli	3 Thome Road, O.C. my	12136
Du Romaniel A. Colabelli	3 Thorne load, O.C. My	12136
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## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address YU Engel Rd	Zip Code
High 137	ner Grand Rd	12136
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J. Ruchen	52 Bluebery 1 Lill Rd	12/3/
gatele bucky	52 Blueberry Hould	1213C
Laking This	\$ 100 BOX 144	12136
DONOG HUND	DO 130 1 /44	12136
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EllenWinKler	584 albrun Turnpiel	12/36
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And all others who are supposed to be serving the public interest

## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

	2	
Pave Whittown C. CASEY LISBOTH OCOUND MARK Hubberg Mosta Speed	POBOX 57  POBOX 71  P. O. BOX 152  LO SEVEN BRIDGES RD  11  PO BOX 48	Zip Code 12136 12136 12136 12136 12136 12136
Month Cooper Carenty Delson Martine Consulare Dans Cunnafor	Po Box 98	12136 12136 12136 12136 12136

Richard J. Dorsey Attorney at Law

1052 Kinderhook Street, PO Box 48

Valatie, New York 12184

Tel: (518) 758 7511 Fax: (518) 758 7773

May 20, 2011

Optimization Coordinator US Postal Service Consumer Affairs 30 Karner Road Albany, New York 12214-9653

Re: OLD CHATHAM POST OFFICE

Dear Officials:

My letter of May 13, 2011 refers.

Transmitted are more sheets of the petition signed by individuals presently served by the Old Chatham Post Office. They protest any proposed closing and transfer to East Chatham.

The comments in my previous letter continue to apply.

We hope that you will give consideration to the views expressed by your customers.

Very truly yours,

Enclosures

cc: Eric Tiemann, Manager Operations,

30 Karner Road, Albany, NY 12288-9992

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name	Address		Zip Code
Balaica mels	481	Ford Road O	Zip Code Id Chatham 12136
Plus J Van Coex	e 481	Ford Road O	Id Chathanny 1213
. Madeline Miller-Delosh	497 Fo.	rd Rd, Old Chart	non NY 12136
Horence Kirtson		The same of the sa	19tham NV 12136
William Kerton			Chathan NY 12/36
James A (day)	)		,
Pannela Colon 3	76	SESAME ST G	WATHAM NY 12136
The corporation			JE121 1 100 1176
Der Buyhandt			old Chatham, Ly 12136
Mariella	4363	mall	000hote 14/2/36
Manuelloge Cery from	454 F	orn Roan	OLDGHAFFIM NY 12136
Dowlinger.	473	Find Rd	Old Chathan 12136
Jucille //ravis	473	Sind Rd	ald ghathorn, 1213

And all other who are supposed to be serving the public interest.

## WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name Colward Dell Rossel Sixto Carol R. Sty Ineiar Ellen Schwortz Catherine Labour Chris Dellall Tubecca au Birde 'Dought & Burger Allelill Naziria CARL Schools	Address 482 Shahor Museum 325 Shahor Museum 325 Shahor Museum rd /3 Shahor Museum rd 13 Shahor Museum 478 Chy Rite 13 524 P. H. Hall Rd 40 Albany Tangilye 706 Co Rolls Old Chatham 11 Land Mark Building	
Hathleen Albert FrankAlbert Hamelachen ALAN D'ALEO	187 Refimend Rd POB 63 Old Chathan 723 RT BOC	12075 -12184 -12184 -12136 12136 55 -12

And all other who are supposed to be serving the public interest.

# WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name	Address	
VERONICA FYENTES		Zip Code
FC)4	514 SHAICER MUSERY RD	12136
PALIA EILAT	574 SHAKER WISEUM RD	, , , , , , , , , , , , , , , , , , ,
F) -2 1		12136
Elie WARD	SLO SHOW	
	500 SHAROR LUSOR	-(436
JUSEPH Brown	506 Shaker Museum & oc	
M. R. V	JIMES INVSEUM & OC	12136
MAR Bribater	509 SHAVER MUSEUM RD	
Theresa Brubaker	- THOU MUSEUM RU	12136
THE ESA Prybaker	509 Shaker Museum Rd	
RICHARDINAL	,	12/36
RICHARD VANEGEHER	52/ SHAKER MILSELMD	10/-/
	THE EUNIT	12/36
Susun Ven English en	521 Shaper Museum Rd.	10121
Saine Yerri		12136
On the february	520 Aballuluseen Ref	12136
Christine MI Varion	TIO AL	10136
Must met Warner	517 Shaker Museum Rd	12121
ZEPH EGNASTER		1213/
THE LEWISTER	520 SHAKER MUSEUM RD	12136
KIM SEABURY		10170
STEVE SEXIBILITY	513 SHAKER MUSEUM RD	later
SICIE SCRIBILITY	513 Shaller MUSEUM PD	12136
Sarah Ward		12/36
+-	410 Shaker Museum Ref	12136
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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Cydruey Cross	P.O. By 136 04D CHATLANLY	Zip Code 12136
LyndalanAlstyne	Po Box 81 Old Chatham, NY	12136
Philip Sisenberg	POBOX 171, Old Challon	12136
JOH SOROY	PO P304211, OC	12136
Barbana folomi	Po Box 204 Oc by	12136
Megan Clark Frencer	and the same of th	12134
Jan-Eng Steel	610 Albay Tumphe OCNY	121.76
Michael Collander	78800217 OC	12136
Viernoremen	35 WhitaBridge RLOCMY	12136
BewAn	16 Packy Read	12115
TEY MUSEL	548 CK+ 13. OLWY	12126
for walle	Box 299 E. Chalkan	12060
Charles Capobuna	1061 CR-13 OID chatham	12136
Michage Poramis		12136
Costhy Games		12136
Donna R Fran		12136

And all others who are supposed to be serving the public interest submitted also against a submitted and a superior and a submitted and a submitted and a superior and a su

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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name	Address	Zip Code
Susamah Ma	rles	12136
Sally Block	k	
Jim Kraft		
Holly Daly		<i>/</i> 1
Jude Jarves	<del>-</del>	
David Vandersan	der	
Mally Drow	ne	(t
Joe Finn		11*
Naucy Fin	n_	,1
Run B		11
J. Grand	<del> </del>	



Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following: Monthly Never Weekly Dally **Postal Services Buying Stamps** Mailing Letters Malling Parcels Pick up Post Office box mail ¢l. Pick up general delivery mail ė. **Buying money orders** f. Obtaining special services, including Certified Mail, Registered Mail, Insured Şj. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material l. Other Postal Services YES NO Entering permit mailings YES NO Resetting/using postage meter b. Nonpostal Services Picking up government forms YES | NO a. (such as tax forms) YES Using for school bus stop b. T YES NO Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: I NO YES Using public bulletin board d. NO YES Other Θ. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:



3.	If you have receive P current se	ost Office box service	ere will be no e or genoral	change to your dell delivery service, con	very service — nplete this section	proceed to question. How will the pro	n 4, If you currently oposed service compare to
		Better		Just as Good		No Opinion	Worse
	If yes	, please explain:	i institutioni				
4.	For wh	ich of the following o	lo you leave	your community? (C	heck all that app	oly.) Where do you	go to obtain these
		Shopping					
		Personal needs	·				
		Banking					
		Employment					
		Social needs				40-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-0-	
5.	·	currently use local			iunlinus d0		
	If yes,	would you continue	to use them i	rthe Post Office is d	iscontinued?	12.	
Nam	ie:		alatan kataloga, et a tata esta e		**********		
Addı	1898					A	
Tele	phone:			M			
Date	) <u>;</u>	,				and the said of th	ana ana antana ang karamatan na Garaga ang karamatan ana ana ang Arabahan ang Arabahan ang Arabahan ang Arabaha

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

State of New York )	Affidavit		
County of Columbia)	Milant		
The undersigned, being duly s	worn, deposes and says:		
This is in regard to the "Survey Old Chatham Post Office.	y" conducted by the Postal Service on closing the		
The just issued report dated May 17, 2011 recommending closing the Old Chathan Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.			
This indicates over 70% of the closing or being neutral about	e Old Chatham patrons surveyed either in favor of the whole matter.		
We question this.			
I submitted a survey to the Po	stal System well before this May 17th report.		
At the time I filled out the sur closing and transfer to East C	vey and still at the present time I am against the hatham.		
The survey form did not prese	ent any question asking my opinion on the proposal.		
registering a position that I wa	nswering questions on my use of the post office I was anted the Old Chatham Post Office to stay. It is maire to say I have no opinion		
I want the Post Office to rema	ain.		
	Name		
Sworn to before me this day of May,2011.	Address		
Notary Public	×		

KAREN A. MURPHY, ESQ.
76 Phelps Road
Old Chatham, New York 12136
(518) 392-6471
(518) 392-7916 (fax)
KarenAMurphyEsq@aol.com

### FAX COVER PAGE

TRANSMITTED TO:

The Honorable Kirsten Gillibrand

(518) 431-0128

The Honorable Chris Gibson

(518) 610-8135

FROM:

Karen A. Murphy, Esq.

MATTER/CLIENT: ~

Threatened Closing of the Old Chatham N. Y. Post Office, 12136

DATE:

June 3, 2011

## DOCUMENTS/NUMBER OF PAGES/COMMENTS: 2 pages

Letter of Karen A. Murphy, Optimization Coordinator, dated June 3, 2011.

### Karen A. Murphy, Esquire

June 3, 2011

Optimization Coordinator United States Postal Service Customer Affairs 30 Karner Road Albany, New York 12214-9653

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office

### Dear Sir/Madame:

I write in connection with the above referenced matter, and to correct certain material misstatements made by your Office in a document entitled "Proposal to Close the Old Chatham, NY Post Office and to Continue to Provide Service by Rural Route Delivery" (date of posting May 17, 2011) ("The Proposal"), as well as in letters sent under Mr. Tiemann's (Robo) signature to residents who have voiced their concern and objections to the threatened closure of their Post Office.

First, and perhaps the most disturbing, is the claim that of the 179 Questionnaires returned (on or before May 3, 2011) "121 expressed no opinion" regarding the proposed alternative service. This claim is demonstrably false. After personally reviewing the "Docket" it appears that a certain prompt in the Questionnaire told the responder to SKIP answering Question 3 if the individual had "carrier delivery." So most of the responders did what they were told and skipped all together offering their opinion on whether the proposed change was "Better," "Just As Good," "No Opinion," or "Worse."

Less than 10 responders checked the "no opinion" box so the "121" number must be the result of your Office counting all non-responses to that answer as having "no opinion." Obviously, that is in error and must be corrected in The Proposal. Affidavits will be supplied under separate cover to confirm that the responders who did not check the box do have an opinion. And, their opinion is NOT to close the Old Chatham Post Office and that the proposed alternative would be "Worse" delivery service.

Second, the last Postmaster to retire normally did so 13 years ago not three years ago as represented in The Proposal. The person who left in 2008 was apparently given an equivalent position at a different post office location. In doing so, the Postal Service put our Post Office at risk with this intentional relocation. Consequently, we should not even be considered for closure.

Moreover, the purported "savings" figure included in The Proposal is completely unintelligible. You represent that closing this Post Office will actually cost (at a minimum) 30 thousand dollars which is more than three times the "savings' on the rent at the present location,

and the Postal Service has not been paying the Postmaster salary (and fringe benefits) it includes in its calculation. Thus, no matter how one looks at this proposed closing that action will COST MORE than it will to keep our Post Office up and running. Importantly, this cost does not even consider the economic hardship placed on Old Chatham residents forced to travel great distances nor the emotional and economic costs associated with loosing the heart of our historic hamlet.

Third, your office has sent out letters that state that "there is no indication that the business community will be adversely affected" and that "Questionnaire responses revealed that customers will continue to use local businesses if the post office is discontinued." See Tiemann letter dated May 12, 2011. Again, after my review of the Docket those statements DO NOT accurately reflect the responses given. There were a substantial number of responders who stated that they would, in fact, discontinue using the local businesses in the hamlet. Obviously, local businesses will be negatively impacted and at a time when business is down overall because of the continuing recession.

Fourth, the income figures for the Old Chatham Post Office are grossly understated as The Proposal wrongly assumes that there are "no permit mailer(s) or postage meter customer(s)." There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

This community's united voice must be heard, and once heard the Postal Service's conclusion that "this proposal [to close our Post Office] will provide a maximum degree of effective and regular postal services to the community" is simply indefensible.

Finally, we are confirming by this writing that our comments and further submissions are timely so long as made by The Proposal "removal" date of July 18, 2011.

Karen A. Murphy 76 Phelps Road

Very truly yo

Old Chatham, New York 12136

(518) 392-6471

KarenAMurphyEsq@aol.com

cc: The Honorable Kirsten Gillibrand

The Honorable Chris Gibson

Eric Tiemann, Manager, Albany Post Office Operations

# KAREN A. MURPHY, ESQ. 76 Phelps Road Old Chatham, New York 12136 (518) 392-6471 (518) 392-7916 (fax) KarenAMurphyEsq@aol.com

### **FAX COVER PAGE**

TRANSMITTED TO:

MGR Records Office

(202) 268-5353

United States Postal Service

FROM:

Karen A. Murphy, Esq.

CC:

The Honorable Kirsten Gillibrand

(518) 431-0128

The Honorable Chris Gibson

(518) 610-8135

MATTER/CLIENT:

Threatened Closing of the Old Chatham N. Y. Post Office, 12136

DATE:

June 3, 2011

DOCUMENTS/NUMBER OF PAGES/COMMENTS: 2 pages

Letter of karen A. Murphy, FOIL Demand, dated June 3, 2011.

### Karen A. Marphy, Esquire

June 3, 2011

### Via Facsimile 202-268-5353

Mgr Records Office United States Postal Service 475 L'Enfant Plaza SW Room 4541 Washington DC 20260-45421

Re: The Threatened Closing of the Old Chatham, N.Y. Post Office, 12136

### Dear Sir/Madame:

I write in connection with the above referenced matter (April 22, 2011 letter from the Postal Service attached), and to make a request for the production of certain information/documents to be produced pursuant to the <u>Freedom of Information Act.</u> We have been advised by Ms. Nadine Tremblay, Post Office Review Coordinator in the Albany, New York Office that this is the appropriate procedure by which to proceed.

Specifically, we request the following information, and any and all documentary support, in connection with the operation of the East Chatham N.Y. Post Office:

- (i): Annual revenues generated at the location for 2008, 2009 and 2010;
- (ii): Daily transactions at the site, including volume received and dispatched, for 2008, 2009 and 2010 (or for any study periods conducted within those same calendar years);
- (iii): Monthly rental paid for 2008, 2009 and 2010, and to whom the payments are made, and a copy of the lease for the requested calendar years;
- (v): Payroll, including the Postmaster salary and fringe benefits, for 2008, 2009 and 2010;
- (vi): Total population figures for 2008, 2009 and 2010, together with any future population projections;
- (vii): Any and all analyses conducted in connection with the construction of this facility and its sale in 2009;

- (viii) Any and all analyses conducted in connection with the operations of this facility, including any *comparative analyses* with the operations of the other Post Offices located in Old Chatham, Malden Bridge, Brainard, and North Chatham; and,
- (ix): Identify and produce any comprehensive analysis and plan for future Post Office operations in light of the roughly 65 Post Offices that have been designated as sites for possible closure by Albany's Post Office Operations. If there are no such comprehensive studies complete, explain why that study has not been undertaken to date.

Please immediately advise of the production date for this information as we are facing an imminent Postal Service imposed deadline for further submissions in opposition to the closing of the Old Chatham Post Office.

Thank you.

Karen A. Murphy 76 Phelps Road

Old Chatham, New York 12136

(518) 392-6471

KarenAMurphyEsq@aol.com

cc: Eric Tiemann, Albany Manager, Post Office Operations
The Honorable Kristen Gillibrand
The Honorable Chris Gibson

Ducker: 1376004 - 12136

Item Mbr. 21 Page Mbr. 1



04/22/2011

POSTAL CUSTOMER OLD CHATHAM POST OFFICE OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your **postal service is** provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)



June 6, 2011

Karen A. Murphy 76 Phelps Road Old Chatham, NY 12136

RE: FOIA Case No. 2011-FPRO-00848

Dear Ms. Murphy:

This is an acknowledgement to your Freedom of Information Act (FOIA) request of June 3, 2011, in which you seek access to Postal Service records. Your request was received by this office on June 6, 2011, and assigned FOIA Tracking Number 2011-FPRO-00848.

If you have any questions regarding your request, please contact the Postal Service FOIA Requester Service Center at (202) 268-2608 between the hours of 8:30 a.m. – 4:30 p.m., Eastern Standard Time.

Sincerely,

Danné Cummins

Administrative Assistant

# KAREN A. MURPHY, ESQ. 76 Phelps Road Old Chatham, New York 12136 (518) 392-6471 (518) 392-7916 (fax)

KarenAMurphyEsq@aol.com

#### **FAX COVER PAGE**

TRANSMITTED TO:

Regional Director David Connors

(518) 431-0128

FROM:

Karen A. Murphy, Esq.

MATTER/CLIENT:

Closing of the Old Chatham N. Y. Post Office

DATE:

June 21, 2011

## DOCUMENTS/NUMBER OF PAGES/COMMENTS: 38 pages

- Attached are the affidavits referred to in my letter to the POS, dated June 3, 2011 (which the Senator has copied on), as well as additional Questionnaires which will be forwarded to the POS Albany Optimization Coordinator.
- We have *not received any response* from the POS to the above referenced letter nor even an acknowledgment of receipt (our FOIL demand, of that same date, was received but no substantive response has been provided).
- Could you advise us on the outcome of the meeting held last week and the identity of the POS representatives you met with.
- You advised that the Senator was preparing a letter to the POS regarding the Old Chatham Post Office closure proposal which will address the community's united opposition to closing this location and that she will also highlight the hamlet's historical configuration which has hosted the Post Office for well over a Century. Could you let me know when that letter will go out and provide us with a copy.
- On July 4, 2011 (which is within the 60-day comment period closing on July18th) we will continue our drive to get all concerned citizens on the record to STOP the plan to close our Post Office. I will forward those materials to your attention that same week.
- We all thank you and the Senator for your efforts to keep this essential service in our Old Chatham community.

State of New York )

..SS:

Affidavit

County of Columbia)

The undersigned, being duly sworn, deposes and says:

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The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter.

We question this.

I submitted a survey to the Postal System well before this May 17th report.

At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

I was led to believe that by answering questions on my use of the post office I was registering a position that I wanted the Old Chatham Post Office to stay. It is misleading to use my questionnaire to say I have no opinion

I want the Post Office to remain.

Sworn to before me this 1

day of May 2011.

ain. Clubby Arty W. Kleint Name) 763 County Rox 13 Address Old Charthun, N. X, 12136

**Affidavit** 

County of Columbia)

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Pederia Ven De Safer Name 413 County Route 3 Old Chestiain, NY 12136

Address

Sworn to before me this La day of May,2011.

...SS:

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Drian Be

973 Albans Turnpike

Sworn to before me this 2

day of May,2011.

Public - State of New York No. 02004973718

Nb. 02004973716
ustified in Columbia County
Expression Expires 10/29/06 20/

..ss:

**Affidavit** 

County of Columbia)

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I want the Post Office to remain.

Name

Simley Rosen (Rosen)

Name

396 Rte. 13, Old Chatham, 84/12/36

Address

Sworn to before me this 23th

day of May 2011.

wined in Columbia County omnission Expires 10/29/88 Zo

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	Market Colors (1) - Chillie
Address	76 Phelps Roxo 12136

Sworn to before me this day of May,2011.

Notary Public

**Affidavit** 

County of Columbia)

The undersigned, being duly sworn, deposes and says:

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I want the Post Office to remain-

Address

Notary Public

day of May,2011.

Sworn to before me this

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I want the Post Office to remain

Sworn to before me this 22

day of May 2011.

Notary Public - State of New York No. 02004973718

Qualified in Columbia County

**Affidavit** 

County of Columbia)

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I want the Post Office to remain

es (l. Laules 11 Howes Rd natham_NY 12136-2500

Sworn to before me this Z

day of May, 2011.

Public - State of New York Qualified in Columbia County

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

١.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the
7	he effect for me would be extremely time, when I did have a rural
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City, State	, and ZIP Code 5/25/11
-11 0 0000	Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable of unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
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2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
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Fo	This larger area
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
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Mailing A	Signature of Postal Customer
	С,
City, State	and ZIP Code Date

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.

Would have unfavorable effects - We would have to Travel much more distance to get our daily Mail.
To Travel much more distance to get our daily Mail.
u - More gas use
Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  Usculd have unfavorable effects on The Community.  As people Come to the Bost office it has your positive effects on the Bern positive affects on the Bern weeks in the Community. Having the post office here in Old Chatham is very positive in many ways.  Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  All the people who currenty use the proposal.  All the people who currenty use the Post office certs feet that a distance to the Post office work that you do also use more Larfued.  Or viewe to also use more Larfued.
Name of Postal Customer Control Signature of Postal Customer Signature of Postal Customer
Po Box 44  Mailing Address
Old Chatham My 12136 5/22/11 City, State, and ZIP Code Date

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1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

OLOSURE WOULD BE VERY INCONVENIENT AND DIFFICULT.

Effect on Your Community. Please describe any favorable or unfavorable effects that you
believe the proposal would have on your community.

THERE IS A LOCAL COMMUNITY WHICH is "OPGANIZED" APOUND THE OUT CHATHAM POST OFFICE.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

DAVID A. DEWEESE

Name of Postal Customer

P-O. BOX 168

Mailing Address

on chantam, ny 12136

City, State, and ZIP Code

Signature of Postal Customer

2./.../

Date

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1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Mrs Murray Bartlett Douglas Allerray Bartlett Douglas

Name of Postal Customer

Old Chatham, New York

Mailing Address

New York, 12136

City, State, and ZIP Code

Mrs Murray Bartlett Douglas

Signature of Postal Customer

Date

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	The pervise we present have is
	The pervise we present have is
	cexcellet 4 most Not be changed.
2,	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	Very regative impactar community
	as the react of our
	historic hamier armeets place.
	Very Negative Impactor Community as this is the heart of ords Wistoric Hambet a meets place. No questor the businesses is the No questor the businesses is the named will suffer if not close Down
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	De Not Close this Dost Clare Down or
	you will destroy one of the most ! Wistoric + beautiful handets in NYS!
	Westeric + beautista handles in 195:
<b></b>	Karen A. Murphy
Name o	f Postal Customer  For Postal Customer  Signature of Postal Customer
	Address Old Chatham My 12136 5/25/11
City, Sta	ate, and ZIP Code Date

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD
CHATHAM Post Office.

1	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  Low of the Old Chathan RO. would
	to send express mails & packages
2.	The post office in Cast Atham is a Community.  Effect on Your Community. Please describe and favorable or antavorable effects that you believe the proposal would have on your community.
	The post office is a place to meet t
	greet people rend notices to leave notices and get information about local events
3.	Other Comments. Please provide any other views or information that you believe the Postal
	Service should consider in deciding whether to adopt the proposal.  The Past office is important for
	functions of bus of the in continue to chose of In character to the past of the protup at my office of Postal Customer Signature of Postal Customer gad
	3 (venty Re 13 old Cheller 10 mg Address)
City, S	3 (renty Re 13 old Clothan 10 miles)  State, and ZIP Code  Town & Date  Town & Court &
	State, and ZIP Code Date Date Code Cha

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the
proposal would have on the regularity or effectiveness of your postal services.

Do not change old chotham Post office

Effect on Your Community. Please describe any favorable or unfavorable effects that you
believe the proposal would have on your community.

There has always been a Post office.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

There is 6 miles round trip on Dad.

Name of Postal Customer

Name of Postal Customer

Signature of Postal Customer

P.O. Box 172
Mailing Address

City, State, and ZIP Code Date

City, State, and ZIP Code

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	I will know day business to
	New York Cely without De Old Mathen
	post office. Do Not dans close it
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	It will end DIA Mathan as a,
	anching commenty and decrastate local businesses
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
e i	This is an unwise, political move
į	to appear to save stoney Strain resider
,	COST and will save USPS No My
- 1/	-CIRM BEIMICHE LIDTE
	ostal Customer  Horos Portal Customer  Signature of Postal Customer
Mailing A	I'd Oher Men 14/2011

Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

There we reason to be dissiplied with the process with the process with the process of your postal services.

To have the process of your postal services.

To have the process of your postal services.

To have the process of your postal services.

There will be dissiplied with the process of your postal services.

There is a service of your postal services.

Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It will be extremely incorrent for many of our elaberty resident to navigate the steep rowning road from Old Chatham that East Chattam, especially in the winter the East Chatham railroad bridge itself is a hazard.

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Please do not adopt this proposal, We prepriently located an additional three miles from Old Chathan to East chatham Corlo round-trip miles).

Name of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Mailing Address

Mal Chatham, N.y. 12136

City, State, and ZIP Code

Shirley Rose.

Signature of Postal Customer

Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the
proposal would have on the regularity or effectiveness of your postal services.

It is very converment to have the post affect in old Chatham

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

It effectivates a business community his OH Chathum. When Juij to the post office, people on gothe the store or restrumt

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Its the hert of the commits. It will cost more to

James Rherman		
Name of Rostal Customer		Signature of Postal Customer
Mailing Address Old Chathery My	14136	5   14/1
Clty, State, and ZIP Code		Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The distance from my house to E. Chatham Postoff is about I'm Boyrs old Bud my wife is legally handicaped.
Does anyone expect us to meet the mail Lelivery person, or, do you consider appropriate that money left must delivery but could be stolen

Effect on Your Community. Please describe any favorable or unfavorable effects that you 2: believe the proposal would have on your community.

Writer would be Lizeterous.

Other Comments. Please provide any other views or information that you believe the Postal 3. Service should consider in deciding whether to adopt the proposal.

The been to the E. Chatham Postoff. 4 or 5 times in the last 3 years to Lo postal business. No other customers were there. The office is obviously to large for that area.

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.	
Closing the post office will nightiving affect the	
Closhy the post office wil nightiving affect the Old Chathan community in more than 1 st a community stage." The inconvenience of	
a community stose. The inconvenience of	
travelling to E. Chrethun as well as the loss	
of comme proper scorice wil have a major impact.	
2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.	
IN AMMAINATA MAIS HAD TO LATER AND SKINNI	e
the DC P.D. refresents. Allitronally, loss of	
the DC P.D. represents. Alutionary, loss of jobs of the challenge of interacting with a targer postal facility will negotified impact the residents of the challenge of the residence.	
targer postal facilities will negotifiely impact	
the residents of this community?	
3. Other Comments. Please provide any other views or information de	
and the arrange obtained in deciding whether to adopt the arrange	
of the war of the war of the winds	
everyment of while losting to OC resilines	
I believe closing the ax chithm p.o. will eventually be whe worthy to oc residents and to the WS Postal system.	
0 0	
Dran Bean Esta	
Name of Postal Customer  Signature of Postal Customer  Signature of Postal Customer	
Mailing Address	
Old author. Nr 121200 29 My 2011	
City, State, and ZIP Code	

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- 1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

  I servously doubt that there is anyone living in the Chatham as their primary residence the world vote to Close the Ole Chatham Post office. If the questions are world combiguously so as to elicite an answer that is inferred as negative is hardly cricket.
- 2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Inout of us are elderly and to think go walking to East Chather to pick up of deposit mail is insure, our winter we color in not amenable to this sort of elarcise. There are three long and arduous hells to negoliate, It is but enough to drive these roak in winter
- Service should consider in deciding whether to adopt the proposal. If cost effectivehers is a consideration, then an adjustment in postal
  fees is an ofstion. The Certaps a reduction in paper
  Work required of the personnel with a resulting
  reduction of doce would suffice. There must be
  in the Postal heirarchy staff of sufficient promess
  to come up with a Clunatives. Privatigation is also an
  extend, then fees would increase to cover costs.

Name of Postal Customer

Douglas L. Burgess

Mailing Address

706 Co. Ronte 13

City, State, and ZIP Code

Old Chatham, Ny 12136-2406

Signature of Postal Customer

Date

Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Ree #3

City, State, and ZIP Code

2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you
	haliave the proposal would have an army and it.
	Columbia County is a unique blend of beautiful unapoiled country and love preserved Postorie + early Romes. The Hamest of bea chatham "tis the
	the Harrist of the Chatham the the
	area marne most perguined at is synonymous with Home !
	area marne most pergruped of the state of the
	Country, Beautolic Country Ride, quied Country hoads weekend Retreated, Hunt Club and pure laid back country living, of an afroid that by closing this Post Office, the Chance of exentently
	not sall that club and pure laid back country winter, of an
	the Chance of exertically
	losing the identity of " Fed Chartam" is very real a four soy no,
	Ful it has happened before in important areas where you
	made the same promise
3.	Other Comments. Please provide any other views or information that you believe the Postal
	Service should consider in deciding whether to adopt the proposal.
	The antiquated single land bridge on the Albany Turnpiche
	100 by congress of congress
	will more than likely in the near future, have to be close
	for reconstruction. When this occurs it will be for our
	1 10 to 0 - when the occurs it will be for our
	therefore they is the on the interest of the
	to tele East chatham (O. Thus )
	it will to very inconvenient. Talricia O Slowy
7	
VATRICIA	A. LEARY ROBER G. LEARLY KILL Trans
Name of	Postal Customer Signature of Postal Customer
1 (dillo of ,	Postal Customer Signature of Postal Customer
145	Z Riders Mius Rd
Mailing A	

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any for proposal would have on the regularity or effective I services of South that there old Chalkan as their primare to Close the ole Chalkan Post are worked ambiguously so that is inferred as negative	residence the world vote
2.	Effect on Your Community. Please describe and believe the proposal would have on your community of think of walking to East deposit mail is insand, our armenable to this sort of effections and arduous hells of long and arduous hells of long to drive these road	thather to pick up of winter weather is not
3.	of cont, order year a sie in se	an adjustment in postal ups a reduction in pastal postal postal with a resulting proper staffice. There must be, staff of outficient prowers
Name of 1	Postal Customer	The state of the s
Dog	640 1. BURGESS	Signature of Postal Customer
Mailing A	ddress	1 1
	Co. Ronte 13	5/25/2011
	e, and ZIP Code	Date
84 B	Chatham 114 12136 2406	arm Abhan.

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I would have for drive to get may mail.

Weste of Gaes

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our Bulshess would seeffer. Suns of Community.

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Druplopnent for Powel Waters.

Name of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Mailing Address

OLD CHATHAM NY 12134

City, State, and ZIP Code

Signature of Postal Customer

Date

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1,	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	(I can week to The Po in 5 minutes -
	If That RR bridge, which looks precupitous,
	is closed, that nears we drive to chathen
	Ctr. take lole to Charman, I 295 to 8.
	If That RR bridge, which looks precipitous, is closed, that means we drive to charhen Ctr. take 66 to Charham, +295 to E. Charham, - WAY TOO FAR
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	The OCPO is a community neeting
	The OCPO is a community neeting place it a vital part of the fabre of the hamles.
	on the hamles
	- 0
3	Other Comments. Please provide any other views or information that you believe the Postal
	Service should consider in deciding whether to adopt the proposal.  We all understand That The more to
	East Charm would near the mordald
	eventual loss of our old Chesham
	address, and Zip code, which
	contributes got greaty to our
¥.	suporty values
PECL	LIAS BRINEY DESTON
Name of	Postal Customer Signature of Postal Customer
10	BOX 129
Mailing A	
OLD	CHATHAM NY 12136 5/24/11
City, Stat	te, and ZIP Code Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

MATOR INCONVENIENCE, SINCE I DRUE BY POSTOPFICE TYPICE A DAY-TO MAIL LETTING + BUY STAMPS. OTHER POSTOFFICES ARE FAR AWAY FROM WHERE I LIVE.

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

WE'VE LOSE A PLORE WHERE NEIGHBURS MEET EVELH OTHER WHICH IS GOOD FOR A COMMUNITY. IT WOULD BE A BURDEN ES PERIALLY ON OLDER POLYS, WHO WOULD BE FORCED TO DRIVE TO DO MAILINGS, LATE. REMOS RIPE NOT THAT GREAT

 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

SAUB MONEY OTHER WAYS FOR EXAMPLE - NO SAT.

DELIVERY. COME UP WITH NEW IDEAS TO SAVE!

MAKE MONEY

Name of Postal Customer	Signature of Postal Customer
Po Boy 81  Mailing Address	
Mailing Address	/ 1
City, State, and ZIP Code	5/27/11
City, State, and ZIP Code	Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

- Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. "

  The Postal Service is no longer Considered a Service" when the Powers That be make it an inconvenience. To the public by closing our local office. Why should the Customers who are the Sole Support of the Postal Operation be penalized.
- Effect on Your Community. Please describe any favorable or an favorable effects that you believe the proposal would have on your community. IT would be another Thing Taken From US. The people of the Community Should be heard. It's the Center of our Town and money Shouldn't be an issue, Since 80% of the Post Offices don't make a profit.
- Service should consider in deciding whether to adopt the proposal.

  Instead of Closing Post Offices come up with some innovative ideas to Raise Revenue and Compete. Closures aren't going to solve the problems. If they were you would start with Post Offices with no Rural Routes, fewer customers and less revenue.

Name of Postal Customer

949 Albany Tok

Mailing Address

Old Chatham, Ny 12136

City, State, and ZIP Code

Than Old Chatham. A vacancy created by design
is no Comparison. I don't Think The last Postmester

Retired - She was far To young I

Finally Could it be a Consolidation with East Chatham

Finally Could it be a Consolidation with East Chatham

Would justify The \$5000 a month Rent? I Bet There's

No Profit being made There !!

un//housonns usus gov/no dis/tr/invite customer ontional form.cfm?fln=1376004

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the
proposed would have on the regularity of effectiveness of your postal services
place. My friends who pick up Their mail att for they will be losing the center of their community
place. My friends who pick up Their mail all fu
I losing the center of their communit
They will be 105mg
O .
2. Effect on Your Community Please describe and Community
believe the proposal would be any tavorable or unfavorable effects that you
believe the proposal would have on your community.
the guility of life for people living in small
communities will be significantly reduced as the ball post
provides a center, a scale of community, a hearth to some
tour life, to people's fra-to-face encountris. In winter wet
community will be significantly reduced as the beal post office provides a center, a scar of community a hearth to small found town life, to people's face-to-face encounters. In winter weather the effects of closing will be majorified to terms of safety;
isolation + convenience.
3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
the US Postal Service is doing an extraordinarily
die of loss of the state of the
dismal job I marning is about the economics in motor
to assess by This Dart of action - Facts, numbers,
land at So your losic world be most the party
dismal job I Informing us about the conformies it hopes to other by this part of action— Facts, numbers, a systemer laying—at 56 your logic would be most helpful—laying—at 56 your logic would be most helpful—vules plans to durninish all services are too frighten vules reveal. Amy k white and Kany K white  Name of Postal Customer  Signature of Postal Customer
United to the state of the stat
Name of Postal Customer MMy h white Unity & white
Signature of Postal Customer  638 Pit thi Rd.
Mailing Address
City State and 710 G. 1 Old Chaffer, M 12136 5/26/11
City, State, and ZIP Code  Date

# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1,	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	I live 2 miles north of the Post office. East Chatham would be completely out of
	my way.
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.  Many people walk to the fost office and
	The stale in the square in town, this
	W, a wonderful meeting place for old
	to keep the heart of the community alive.
3.	Other Comments, Please provide any other views or information at
	and the official in deciding whether to adopt the proposal
	The post office does bring in revenue.
11	
Name of Po	ostal Customer Signature of Postal Customer
Mailing Ac	2. Box 8/
_Old	Chatham, NY 12136 5/25/11
ony, brate,	Date

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  Those A feeling that the Service will go down hill over though it as 5 per this will not happen
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
	And should not be Taken susy from Up To sen. Le o few.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.
	If of the End of the Tot year when we file
	MATION Would be enough trues so to Pastel alle
/	Hay To how IT I delivered her pay To send but do mex
-	0,000
Name of P	Postal Customer Signature of Postal Customer
	Signature of Postal Customer  Tand Pel  ddress
	Chathare My , and ZIP Code Date
City, State	, and ZIP Code

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1. Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
the P.O. much faither away Could under it any to Other Than the it any to Certainly inconvenient less effective and contre because of it
2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
Very negative. The O.C. P.O. is
P.o. + The stre are the heart
3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Dat

1.

# **Optional Comment Form**

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

	To go to East Chatham, the wester if the role	Convenient .	freoudents Rod.
	to go to East Chathand	for their ma	il expecully in
	the wester if the rote	Lu are bad.	J
	2		
	47		
2.	Effect on Your Community. Please descr	ibe any favorable or uni	favorable effects that you
	bottove the proposal would have on your co	ommunity.	
	The past office is	a place to	see your
	neighboro and des	rcuss town	Sucinos of
	men men men ber	of Che Com	menty in che
	Country with houses	-boncelemen -	nore exolated
	thanten the village	il is the L	le ganeral sleve,
	a place to recently e.		V
3.	Other Comments. Please provide any other	er views or information	that you believe the Postal
	Service should consider in deciding whether	r to adopt the proposal.	The state of the s
1	2 11 17		
J. Ka	onas M. Cummings		
Cal	Postal Customer		
Name of	Postal Customer	Signature of F	Postal Customer
1.6	Dox 183		
Mailing A			
Ola	1 Chatham, 21412136		5/23/11
City, Stat	e, and ZIP Code		Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. YES! TO KEEPING OLD CHATTAAN POSTOFFICE WITH LOYAL COMMUNITY ATTACH MENT TO MALDEN BRIDGE POST OFFICE ABOUT 1 MILE LURTH TO EASTCHATHAM ASSTORANCE ABOUT 3 MILES SOUTH EAST VIA SEVERAL HILLS WA NARROW RAILROAD BRIDGE 2.

> VIA ALB. TPK 2 RAMPSPUT @ 295 JUNE TION WITH ADJACENT COUNTY & TRAFFIC SILIT AWAY INITH INTERSECTING FIXCHST. INTRODUCIAL ADDITIONAL

Other Comments. Please provide any other views or information that you believe the Postal 3. Service should consider in deciding whether to adopt the proposal.

HOW DO SCOTIA NY SWINK THE POLITICAL NEWDULUM

Name of Postal Customer	Signature of Postal Customer
P.O. Box 135  Mailing Address	Signature of Postal Customer
City, State, and ZIP Code	1 12136 MAY 29 20/1 Date

# "ALL I WANTED WAS TO GET MY

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the
	proposal would have on the regularity or effectiveness of your postal services.
	Tot a regular basis, we pick up lange parcessed in
	Old chatham P.O too large formulal delivery During
	winter mounts, we will so Classham This makes flow-
	the only access route to potentially diangerous roads.
	Light this mail may now be delayed because of road
	Condition, etc. During winter, the danger heightens
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you
50	To of the time, we stop at the Old Chathan County
00	10 of the Post ( the
Sita	re for merchandise when we go to the Post C thice,
mil	to clo Chatham. 1000 of the ce to work
teen	e away the south since of commenting they we
heigh	wow, have enjoyed for wany years
3.	Other Comments. Please provide any other views or information that you believe the Postal
11 E/	Service should consider in deciding whether to adopt the proposal.
DIACH	he only Old Chatham listed in the U.S.Pls.
MA	Marit Dick was in a partie
Hironel	out the U.S. Since in I must pick up large package
, cit to	e OC PE preates 2500 miles of can travel by you
1200CE	Triandocat at a my 6 k mit only Decis unconversee &
-aara -	Mysacre, it would acquise certificate for the contraction of the
Name of	Postal Customer  Signature of Postal Customer  FORCE FULLS S
	Justine / masses
Mailing ∠ P. O.	daress (5)
	te, and ZIP Code Date
810	d Charham, MY 12136
	1 1

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe t	
	proposal would have on the regularity or effectiveness of your postal services.	
	TI WALL TAME 15 BOLDERITE OF	

6 Miss TO GET OUNHAIC.

ALSON WHEN DE OFFICE IN OUN

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

To Not ong change our Postory.
ho int on But Prelossifing new

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

36 /2/

5/16/201

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
	Dol aregular basis, we pick up large parcels at the
	Old Chatham P.O: - too large forward deliver V. During
	Old Chatham P.O too large forward delivery During winter mouth, we will have to France the albany Toke -
	the only access road to E. Charlam. This makes from trips for mail 11 miles of potentially dangerores roads.
	The state of the s
2.	Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
50	To of the time, we Stopat the Old Chathan County
(-1	I I was to the Past Office.
248	e for merchandise when we go to the Past Office.
Ins	Couldreprese citoss of revenue for meres
take	gway the good source of community their we, and or
neigh	rows, have enjoyed for many years
3.	Other Comments. Please provide any other views or information that you believe the Postal
DUCh	Service should consider in deciding whether to adopt the proposal.
ItisH	he only Old Chatham listed in the U.S.Pls.
Hear	out the U.S. Since we must pick up large package
- LAPA	OC PO, creating 2,500 miles of car travel by you
the OCE	Disclosed this are a land only be an inconveniere
iddid a	Oisclosed, this would not only be an inconveniere of Apparely it would also be detrimental fortheen vuene 24 econom
Name of F	Postal Customer Signature of Postal Customer
Mailing	Milliam E. KIRTSOS
Mailing A	
$\frac{P.0}{\text{City. State}}$	and ZID Code
• 1	Date
019	Chatham NY 12136

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Warlet Mobile Doing Summer

2. Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

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 Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

About Corloss

Mailing Address

1017 About Tour Code

City, State, and ZIP Code

Signature of Postal Customer

Address

Date



June 20, 2011

Karen A. Murphy, Esquire 76 Phelps Road Old Chatham, NY 12136-2224

Dear Karen Murphy:

This is in response to your June 3, 2011 correspondence, copy attached, sighting misstatements made by the United States Postal Service concerning the Proposal to Close the Old Chatham, NY Post Office.

First Issue: Paragraph 2 & 3 regarding questionnaires:

Concern: Customer was concerned about how questionnaires were tallied:

Response: Where question #3 is blank, but includes a concern (positive or negative), it is counted accordingly, otherwise, it is counted as no opinion, since the total number of returned questionnaires has to match the total number of responses (better, just as good, no opinion, or worse combined).

Second Issue: Paragraph 4 regarding Postmaster status:

Concern: Customer was concerned about the postmaster status listed in the Proposal.

Response: The postmaster position became vacant when the postmaster was promoted on August 02, 2008. Promotions are obtained competitively as the will of the applicant. An equivalent position would be considered a lateral "reassignment". All vacant management positions have been frozen in anticipation of reorganization, in order to limit impact on incumbent employees. On June 9, 2011, a Memo to the Record was drafted to correct the term "retired". Item 1, 18, and 33 of the Docket are being amended to correct the reason for the Postmaster vacancy.

Page 1, Paragraph 5, continued on Page 2, regarding savings:

<u>Concern:</u> Customer was concerned about the proposed economic savings.

Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

<u>Concern:</u> You were concerned about having to travel to another post office for service

Response: Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

<u>Concern:</u> Customers expressed concern about how the loss of the Old Chatham Post Office would negatively impact the historical dimension of the community.

Response: The Postal Service is helping to preserve the community name by continuing the use of the Old Chatham name in addresses.

Third issue: Page 2, Paragraph 2, regarding effects on the business community:

Concern: Customers expressed concern about the adverse affect on the business community.

Response: The returned questionnaires indicate that the vast majority of responders would continue to use local businesses. Some responders indicated there is little business in the community; as many shop outside the community for various services. Those customers that indicate they would not continue using local business gave no indication of which business they currently use and/or how often.

Forth issue: Page 2, Paragraph 3, regarding "no permit mailers":

<u>Concern:</u> Customers expressed concern about the Proposal wrongly assumes that there are "no permit mailer(s) or postage meter customer(s)." There are both and your own monthly reports acknowledge same. Those income figures must be corrected as well in The Proposal.

Response: The office under study was interviewed to determine if there are any permit mailers. The data collected during the interview indicated there were no active permit holders. The Officer in Charge was contacted on June 10, 2011, for confirmation of number of active permit mailers. The response was there are a couple of meter holders. Postage meter customers no longer go to the Post Office to have postage added to the meter; as it is now done over the phone. Though there is no relevance to customer impact based on this data, however, it will be noted as a correction in a memo to the record and corrected in the proposal. Income figures are for the last three fiscal years based on Walk-In Revenue.

Nadine Tremblay

Nadine Tremblay Post Office Review Coordinator 30 Karner Road Albany NY 12288-9311 (518) 452-4085 KIRSTEN E. GILLIBRAND NEW YORK SENATOR

RUSSELL SENATE OFFICE BUILDING SUITE 478 WASHINGTON, DC 20510-0205 202-224-4451 COMMITTEES:
ENVIRONMENT AND PUBLIC WORKS
FOREIGN RELATIONS
AGRICULTURE
SPECIAL COMMITTEE ON AGRAG

## United States Senate

WASHINGTON, DC 20510-3205

June 24, 2011

Karen A. Murphy 76 Phelps Road Chatham, NY 12136

Dear Ms. Murphy,

Please find attached to this correspondence a copy of the letter that Senator Gillibrand wrote to Postmaster General Donahoe illustrating her concern with the possibility of the United States Postal Service closing the Old Chatham Post Office.

If our office can be of any further assistance to you, please do not hesitate to contact us. I can be reached at (518) 431-0120 or by e-mail at david_connors@gillibrand.senate.gov.

/, ///

Sincerely

David L. Connors

Regional Director | Capital District Office of Senator Kirsten E. Gillibrand

United States Senate

att.

KIRSTEN E. GILLIBRAND

NEW YORK SENATOR

RUSSELL SERATE OFFICE UPILLING SUITE 47h WASHINGTON, DC 26546-3798 202-224-4451 COMMITTEES:

ABENEF SERVICES

-CVIROCORPTE ASSET DELC A SER

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SECUAL ORGANITEE ON ASSET

### United States Senate

WASHINGTON, DC 20510-3205

June 23, 2011

The Honorable Patrick Donahoe Postmaster General Washington, DC 20260-0001

Dear Mr. Postmaster General,

I appreciate the dedication you have shown in addressing the financial situation of the United States Postal Service (USPS). However, I am concerned about a current study at the Old Chatham, NY Post Office on the possibility of closing it.

Many of the citizens of Old Chatham are aging or have mobility issues. Moving operations for these residents to the East Chatham Post Office will decrease access. The East Chatham Post Office is located six miles from the Old Chatham Post Office in a rural area with a winding route between the two locations. Winter weather makes this route treacherous and increased traffic could create a hazard.

The Old Chatham Post Office is an integral part of the community. It is ideally located in the downtown business area, providing easy access for residents running errands in the area. Relocating services may shift business away from this vibrant community. I respectfully request that you keep these concerns in mind as you study the future of this post office.

Again, thank you for your commitment to the USPS. I hope that you will contact me with any questions you may have of if I can be of assistance to you.

Sincerely,

Kirsten E. Lillibrand
Kirsten E. Gillibrand
United States Senate

# KAREN A. MURPHY, ESQ. 76 Phelps Road Old Chatham, New York 12136 (518) 392-6471 (518) 392-7916 (fax) KarenAMurphyEsq@aol.com

#### **FAX COVER PAGE**

TRANSMITTED TO:

Regional Director David Connors

(518) 431-0128

FROM:

Karen A. Murphy, Esq.

MATTER/CLIENT:

Threatened Closing of the Old Chatham N. Y. Post Office

DATE:

July 8, 2011

#### DOCUMENTS/NUMBER OF PAGES/COMMENTS: 33 pages

- I have attached additional support for the Senator to intervene and stop the closing of the historic Old Chatham Post Office.
- 300 post cards (samples attached) have been signed and sent out to your office (as well as to the office of Congressman Gibson) from citizens who support our efforts.
- 123 additional Petition signatures have been obtained raising the total in opposition on the Petitions to 320. I have attached the additional Petition pages here as well.
- 22 additional affidavits (correcting the completely misleading claim that the vast majority of individuals who filled out the original Questionnaire had "no opinion" about the closing). The Postal Service has confirmed that even though the questionnaire prompted the writer to skip the section at issue they went ahead and counted all non-responses as having selected the "no opinion" box! No correction by the Postal Service has been forthcoming.
- 4 additional optional questionnaires also are attached.
- We look forward to the Senator's continued efforts on our behalf and greatly appreciate all her help.

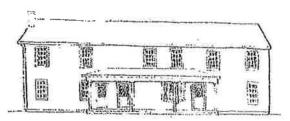
#### Citizens To Save The Old Chatham Post Office



Senator Kirsten E. Gillibrand Leo W. O'Brien Federal Building 1 Clinton Square, Room 821 Albany, NY 12207

# SAVE THE OLD CHATHAM POST OFFICE

Happy 4th of July!!!!



By: Ja Smith

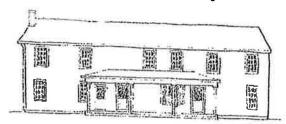
#### Citizens To Save The Old Chatham Post Office



Congressman Chris Gibson Kinderhook Office 2 Hudson St., PO Box 775 Kinderhook, NY 12106

# SAVE THE OLD CHATHAM POST OFFICE

Happy 4th of July!!!!



By: Whilange

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

	, and the state of	
Name	Address	Zip Code
0	POBOX 235, O.C.	12136
Dolo Albem	PO BOX 235, OC	10136
Mux Greenay	POB 3 Mulden Bridge	12115
Montilant	18 3022 R+ Y3AVERIUPA	dr 1219
Y. Spillman	P.O. Box 152 Males Bri	dge_
CB Mosley	POBOX 34 Malden B.	
Jeannet Place	Sullivan Ro Valatil	_(2184
Ribting Coopy	-sullivan Rd Valotie	12184
Alghered af a	edica Alberte	1206
	Kendeiholle	Supplied to the six manifest the safe ( 12.50g)
Kolle heary	142 Rider Will NO	12136
Ilmio Dun ne	995 Dugway Rd	12165
Howald Moore	181 st-17	12184
Attotalny	215 fire tower	1219.
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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name TWEST Neptune	Address 925 Highland Rd	Zip Code [2[36
VENULLA FRENTES	514 SHAWER MUSCAN PIS	12136
Ded M. Cotor	132 Hunt Club- Rb	12136
Menty Carly	152 Hunt Club Rd	12136
William Hillerman	330 SHUFELT, AD.	12123
Handun Johnes Co	910 wind red av NYNY	10025
alyse & over	331 notabuly 120	12123
Jambery & Coon	45 nono Rol	12037
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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Paule / D	Address Zip Code
Offinition Futura	123 mavery Place Ny 1000
Catherine Warren Mu	le 14 Syring Road, M. Bridge NY 12115
DENO EL	SHELDINGEN RED 12136
Souchan work	white here Cove hockets. 14619
Sorah Kemp	2775 Made Are Palyrany 14500
Lucinda Buckley	4718 RF 66 Malder Bridge MY 12115
Arida Greenberg-No	bear PO Box 3 Malchen Bricke NY 12115
Cepthia Vitari	149 Kindle hook Rd Nessai, 14 12123
GAEL LINSLY	P.O. Box 34, MAlden brilg My 12110
BRAD LINSCEY	Pici Bix sty, Nortden Bridge My 12/15
XI D & Bed	Po Box 242 Challe ny 12037
Hand from	1153 Bunto Pt. 13 NY 17136
	4 A

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name	Address	Zip Code
Sara Abramon	13 Shaker Mujeum Rd., Old Chathe	am 12136
Moun Ang	436 Fono Repo.(,	12136
Land Hose	404 FORDRY OC	12136
Barbara Mills		12136
David Seay	4243 Ale 203	12/32
Anita Sul	4232 F. 203	12132
Mini For	247 Ford Pol	12136
PHILIPM ZWINGERELL	755 CR 13	12130
Lisa Warre-	PO 116 00	12-136
Tovek Warner Adhierne Gaes	Pb:116	12.136
3.C. Hill	925 Highland Rd	12060
Jessica Negiune	925 Highwal Rd	12136
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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Kate Pesarchick	1420 Cb Rt 13 Old Ch.	Zip Code L.21.26
Annabale Pescipiniak	1420ch Rt 13010 ch.	12/36
Annabol	2919 Courty Pt 9 E. Chatca 2919 G. Pt. 9, E Chatron	12060
Leya Jackson	648 At bour lung le	
Hail Day	74 George Rd Old Chatha. P.O. Box 115, Maldendridge	N 12116
Gry K White	Pitt Hall & J, Old Charles	M 12/36
M. P. A. Marie Co.		

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name Marche Domes	Address 5 157 CTY RT. 17 LAURAN	Zip Code
STEVEN LEANER	666 ALBANY TEX	12136
Baun Breden	1467 Ptr 12	12134
Margaret Ryan	666 Albany TPK	12136
Murray Douglas	509 Ford Ronal	12136
Susone Budance	Due 1467 Rt 13	121360
Gordon Koss	251 Bevon Bridges Rd	12136
Amy Zimmeoman	251 Seven Bridges Rd	<u> 12136</u>
Las Chr	399 Haddock H.H Rd.	12136
Maur Callahan	674 Alban Tumpike	1436
longles Welch	325 Bushnell Rd Chathan	12037
Ponda Welder Eduard Spiro	13 Phaley Museum Rd. Old Chark	L 12136
HONORE DEPEN	674 ALBANY TOKE	12136
Lora Nowicki	1420 Ct. Rt-13 Ola CL	12136

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name Milled A	Address James ON Market	Zip Copie 4
CW King	Di Games De yes	(a) K 11040
Charlie Frenk	850 Albany Topk	Signatore 11/1
	1334 Recolo	12136
LavaZvigt	mula Blies Ny Surupke	12115
Donna French	Old Chatham, Ny @	12136
Paul FRANK	20 Phelps Rd CC, 27 12136	15136
Fred Rheingald	PG BOX 29 CK, NY	12043
FRANCES LOCKACKO H	END 208/ENNETIRA	12184
Kunk Surin	90 Seven Bridgeslood	12136
2 STROWEL		<u>^</u>
Bouth Jolean	Old Chalham	12/26
The Trans	157 10. RT. 77	12436
Ale Villella Rate	586 Highland Vd Old Clu	12136
Barbara Kothlutt His		12136
	Ola Chath	am

# WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

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Name Schultz	Address 4011 Chatham	Zip Code / 2136
Justing.	275 Pitts (21m)	12136
this	3060 R+6/6	12037
Janne Mavis	473 Sund Rd.	12136
Ja Cilm	Harryswood Cancean	12029
Joses Justing	Stuguesant My	12173
Wayne Sanboly	S. Hay vegunt My	12(7)
Hali h Kry	295 Welly Hill ld	12036
Jane L. Nielman	162 Ilderheiry Rl Menes	
11. in Mally	93 LUKE HILAD CAMA	
William Co. Sion	635 E. 1457. 7. B. W. M.	10009
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WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name Li Swill	Address Chill	Zip Code
Chanles KILES	OLD Chrynn	12156
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AGAMA X	East Crapt an	12036
The first	ULD Off Amer	12136
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Thouse I Malion	ald Malala	12136
Collin Gly	Old Challion	12136
Land Ely	Old chaelder	12136
Chey Brice	Chathun	12037
Edward Mill	Chillin	12037
laup-1055	Old Challiam	12036
J		

And all others who are supposed to be serving the public interest

WE ARE OPPOSED TO THE PROPOSED CLOSING OF THE OLD CHATHAM POST OFFICE AND TRANSFERRING ITS OPERATIONS TO EAST CHATHAM:

Name	Address	Zip Code
LAVINA RESEN CLOUD DEVINE AMBRON MidONNEY	395 Highland Rel o	
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Date

City, State, and ZIP Code

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1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

Four our family if the fast Office Closel.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Eduard M. Spire

Name of Postal Customer

13 Fha Ken Museum Rd

Mailing Address

Cld Chather, My 12136

City, State, and ZIP Code

City, State, and ZIP Code

Ld M. Spire

Signature of Postal Customer

Signature of Postal Customer

Signature of Postal Customer

Date

Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the 1. proposal would have on the regularity or effectiveness of your postal services.

WE MOVED TO OCO CHATHAM TO BE ABLE TO WALK TO THE POST OFFICE. DO NOT CLOSE IT.

Effect on Your Community. Please describe any favorable or unfavorable effects that you 2. believe the proposal would have on your community.

VERY SERICES LOSS!

3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

all Ce Dinnong SHLY A. GIMMONS
Name of Postal Customer Signature of Postal Customer P.O. Boy 15

Mailing Address July 4, 2011

City, State, and ZIP Code

Optional Comment Form
Following are comments I wish to make concerning the proposed discontinuance of the OLD CHATHAM Post Office.

1.	Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.  The services of your postal services of your postal services.  The services of your postal services of your postal services.
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	Ver 45 pars.
3.	Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.  Commund
4	Lee SMITH
Name of I	Postal Customer Signature of Postal Customer
	ROX 23
Mailing A	Address led Chathan 101
City, Stat	e, and ZIP Code Date (2/36 00 2 3

State of New York ) ...ss:

Affidavit

County of Columbia)

The undersigned, being duly sworn, deposes and says:

This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.

The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against.

This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter.

We question this.

I submitted a survey to the Postal System well before this May 17th report.

At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

I was led to believe that by answering questions on my use of the post office I was registering a position that I wanted the Old Chatham Post Office to stay. It is misleading to use my questionnaire to say I have no opinion

I want the Post Office to ren	Name Name	F
	RH HOLRE, Old	Chehan M
Sworn to before me this day of May,2011.		12136
Notary Public	. Urthessed S. Murp	hy Esq.

State of New York )
...ss: Affidavit
County of Columbia)

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This is in regard to the "Survey" conducted by the Postal Service on closing the

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I want the Post Office to re	main. GAIL DAY	*
	Name	
	74 George Rd, Address	12136
Sworn to before me this		

Sworn to before me this day of May,2011.

Notary Public

Witnessed H. J. Murph) Eggs. State of New York ) **Affidavit** ...SS: County of Columbia) The undersigned, being duly sworn, deposes and says: This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office. The just issued report dated May 17, 2011 recommending closing the Old Chatham Post Office and transferring its operations to East Chatham cites results of the 179 surveys submitted as being 9 in favor, 121 taking no position and only 49 against. This indicates over 70% of the Old Chatham patrons surveyed either in favor of closing or being neutral about the whole matter. We question this. I submitted a survey to the Postal System well before this May 17th report. At the time I filled out the survey and still at the present time I am against the

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misleading to use my questi	onnaire to say I have no opinion
I want the Post Office to re	Name
Sworn to before me this day of May,2011.	POBOX 131, 49F FORD Rel Address Old Charlam, MY12136
Notary Public	Witnessed S. J. Murphy Esc.

County of Columbia)
The undersigned, being duly sworn, deposes and says:
This is in regard to the "Survey" conducted by the Postal Service on closing the Old Chatham Post Office.
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I want the Post Office to remain.  Name  1420 Cf. Rd. 13 OldChofhan  Address  12137
Addréss  Sworn to before me this day of May,2011.
Notary Public  Witnessed  Sig.

Affidavit

State of New York )

..ss:

Affidavit

County of Columbia)

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I want the Post Office to re	emain.
	Name Rer too
	498 FURD ROAD BOX 131
Sworn to before me this day of May,2011.	Old Chathan NY 12136
Notary Public	Witnessed K. A. Slumphs
	Zesa,

**Affidavit** 

County of Columbia)

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I want the Post Office to remain. Name

Sworn to before me this day of May, 2011.

Notary Public

Witnessed L. Muph Else

**Affidavit** 

County of Columbia)

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Notary Public

Intrensed S. J.Muph

Affidavit

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At the time I filled out the survey and still at the present time I am against the closing and transfer to East Chatham.

The survey form did not present any question asking my opinion on the proposal.

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I want the Post Office to remain.

Name

257 Seven Bridges Red

Address

Sworn to before me this day of May,2011.

Notary Public

Witnesec

K. A. Murph Egg State of New York )
...ss: Affidavit
County of Columbia)

The undersigned, being duly sworn, deposes and says:

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Name

Sworn to before me this

Name

Nurrey Douglas

Name

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Notary Public

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Name

Po Buy 12, 666 Albany Tyt.

Address

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Name

1467 124e 13

Address

Sworn to before me this

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	Name LOS Haldock Hill &D	Old Chatan
d	Address	() 126
Sworn to before me this day of May,2011.	() 0 m//-	

Notary Public

Haml Wy Ly Witnesser L. A. Murph Esq State of New York )

..ss:

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